

# TOSHIBA

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PRODUCT  
OVERVIEW



## UCedge™

## UCedge™ Unified Communications

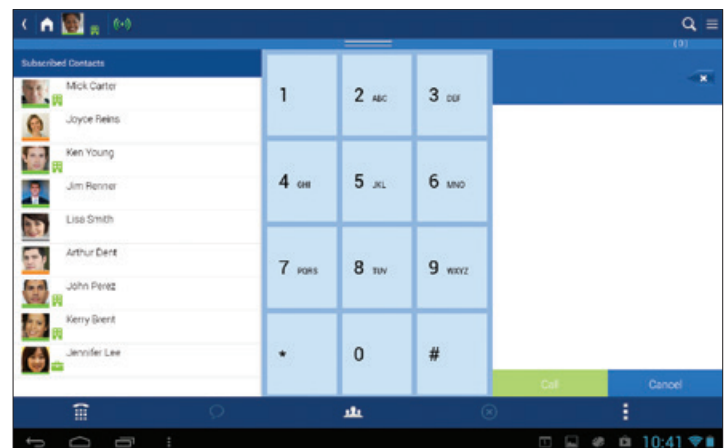
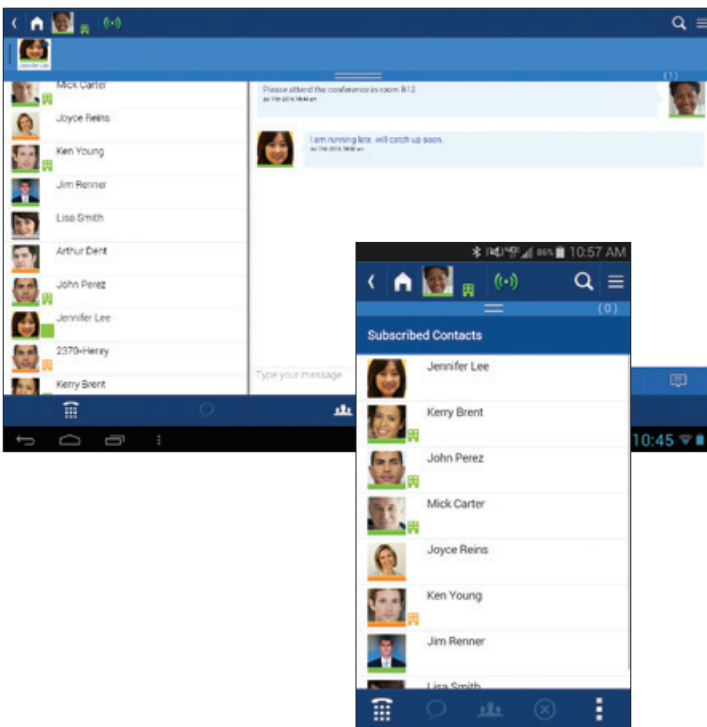
Redefining unified communications with visibility and interworking across Toshiba phone systems and third-party devices—including smartphones, tablets, PCs and Mac.®

### Redefining Unified Communications

Toshiba's UCedge client brings unified communications to Android™ and iOS® smartphones and tablets and Windows® and MacOS X® computers. UCedge works on Toshiba's VIPedge® and IPedge® phone systems, as well as Strata® CIX systems with an IPedge Application Server. With client software you can download from the Internet, users gain new levels of convenience, productivity and cost savings, no matter how they access the Toshiba phone system.

### Benefits for Business Users and Owners

- Work from anywhere using personal or business mobile devices as a business phone extension.
- Enable easier connections with one-number reach, in or out of the office or out of the country.
- Protect mobile number privacy by displaying only the office phone number in caller ID.
- Manage office voice mails easily and quickly with a visual interface on a mobile device.
- Place long distance and international calls to contacts from a cell phone at landline rates.
- Stay in touch while traveling internationally.
- Get more done with instant messaging (IM) with colleagues who are busy or on the phone.
- See the status of UCedge colleagues or Microsoft® Lync® Server users before calling them.
- Rapidly find contacts in a list synchronized with the office phone system and user-provided avatars.



## UCedge™ Features

<b>HTML5 technology</b>	Code portability for feature consistency across device types and operating systems Seamless interworking across Toshiba's VIPedge®, IPedge® and Strata® CIX systems Access to the full complement of desktop features from supported mobile devices No need for codec plug-ins Support for cloud synchronization for data storage, such as call and IM history
<b>Automatic contacts with avatars</b>	UCedge contact list synchronized with the Toshiba business phone systems on the corporate network Quick access to colleagues without having to remember their internal extensions User-uploaded avatars for use in contacts, IM, voice mail and call history
<b>Presence with detail</b>	Visibility into the status of others connected to the Toshiba phone systems on the corporate network Standard indicators: present and available, busy or away Optional indicators: user-specified location and IM status
<b>XMPP server integration</b>	Ability to share presence and instant messaging with users outside the company Federation with Microsoft® Lync® Server and other organizations using Toshiba software
<b>Integrated Instant Messaging</b>	Instant messaging to contacts who are busy or on the phone One-on-one, group or broadcast IM sessions Instant Messaging (IM) sessions uninterrupted as users move from one device to another
<b>One-number reach</b>	Follow-Me to reach a user on multiple devices—desktop or mobile Simultaneous or sequential ringing on multiple devices per user directions Office phone number shown in caller ID, concealing mobile number
<b>Visual voice mail</b>	Intuitive and visual display of voice mail messages on a mobile or desktop device Retrieval, playback or callback of office voice mail Display of caller information and the time the message was left
<b>Consolidated history</b>	IM history stored on the device, with filtering available for easy retrieval Consolidated call and IM history information across multiple devices Access to history from anywhere via cloud-based Google Drive™ service
<b>Call-back</b>	Call connected from the Toshiba system to the mobile device, then to the destination Cellular calls at landline rates from end to end Option for cases where long-distance or roaming charges would otherwise apply Office direct inward dial (DID) number displayed on caller ID, not mobile number Local, long-distance and international charges taken by the Toshiba phone system
<b>Call-thru</b>	Call connected directly through the Toshiba phone system to the destination Cellular calls at landline rates from the Toshiba phone system to the destination Once call is connected, option to transfer or record the conversation Office direct inward dial (DID) number displayed on caller ID, not mobile number Local, long distance or international charges from the Toshiba phone system to the destination charged to the Toshiba phone system
<b>Pairing</b>	Pair your UCedge client with your Toshiba IP5000 or DP5000 Series phone to make calls and control calls to the IP5000 or DP5000 remotely from your client
<b>Softphone</b>	Use the built-in softphone to make calls to others through the office phone system over the device's cellular data service, Wi-Fi® data service, or other wired/wireless IP based data service!
<b>Multiple device login</b>	Simultaneous login to up to three different devices Supported for Call Manager for Windows® and UCedge client mobile devices

## Support, Licenses and Software

UCedge has been tested and validated on selected smartphone models from Apple, Samsung, HTC, Motorola, Sony and LG, as well as tablets from Toshiba, Apple and Samsung (Android OS 4.x and higher, iOS 7.x and higher).

Mobile devices require a cellular data plan with an option to enable Wi-Fi access for locations with poor cell network service.

When a built-in softphone is enabled, mobile and desktop devices can function like any other extension on the system, using the company Wi-Fi network or other wired/wireless IP network instead of the cellular network when possible.

Licenses for the UCedge Client or Call Manager for Windows are provided as part of the VIPedge solution. The license is available as an option for the IPedge solution. If the same user logs in from both a mobile client and desktop client, only one license is required.

The UCedge Client for mobile devices is available as a download from the Internet:

For Android: <https://play.google.com/store/apps>

For iPhone; <http://www.apple.com/itunes/>

[www.telecom.toshiba.com](http://www.telecom.toshiba.com)

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<sup>1</sup> Feature initially available on Android only, coming soon on iOS, Windows and Mac



Toshiba America Information Systems, Inc.  
Telecommunication Systems Division

9740 Irvine Blvd., Irvine, CA 92618-1697  
To locate an Authorized Dealer, call: (800) 222-5805  
National Accounts (800) 234-4873  
[www.telecom.toshiba.com](http://www.telecom.toshiba.com)

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