

TOSHIBA
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Authorized Federal Supply Service Information Technology
Schedule Price List



**AUTHORIZED FEDERAL SUPPLY SERVICE
INFORMATION TECHNOLOGY SCHEDULE PRICELIST
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY
EQUIPMENT, SOFTWARE AND SERVICES**

Digital Business Telephone Systems, VoIP, In-building cellular Telephone, Communication Servers, IVR, & Voice Messaging Systems

Special Item No. 132-8 Purchase of Equipment

Special Item No. 132-12 Maintenance, Repair Service and Repair Parts/Spare Parts

Note: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.

SIN 132-8 PURCHASE OF EQUIPMENT

FSC Class 7042 - MINI AND MICRO COMPUTER CONTROL DEVICES

Microcomputer Control Devices
Telephone Answering and Voice Messaging Systems

FSC Class 5805 - TELEPHONE AND TELEGRAPH EQUIPMENT

Telephone Equipment
Audio and Video Teleconferencing Equipment

- Installation (FPDS Code N070) for Equipment Offered
- Deinstallation (FPDS N070)
- Reinstallation (FPDS N070)

NOTE: Installation must be incidental to, in conjunction with and in direct support of the products sold under SIN 132-8 of this contract and cannot be purchased separately. If the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act apply. In applying the Davis-Bacon Act, ordering activities are required to incorporate wage rate determinations into orders, as applicable.

SIN 132-12 - MAINTENANCE OF EQUIPMENT, REPAIR SERVICE, AND REPAIR PARTS/SPARE PARTS (FPDS Code J070 - Maintenance and Repair Service)(Repair Parts/Spare Parts - See FSC Class for basic equipment)

- Repair Parts/Spare Parts
- Third Party Maintenance

Toshiba America Information Systems, Inc

Telecommunication Systems Division – Telecommunication Products

9740 Irvine Blvd , Irvine, CA 92618

949-583-3700

www.telecom.toshiba.com

Contract Number: GS-35F-0252T
Period Covered by Contract: January 31, 2012 thru January 30, 2017
General Services Administration
Federal Supply Service

Pricelist current through Modification PO-0014 , dated August 15, 2012

Products and ordering information in this Authorized FSS Information Technology Schedule Pricelist are also available on the GSA Advantage! System. Agencies can browse GSA Advantage! by accessing the Federal Supply Service's Home Page via the Internet at <http://www.fss.gsa.gov/>

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Product Index listed alpha numerically by part number.

The products listed in this price list have not been confirmed as Energy Star compliant.

**INFORMATION FOR ORDERING ACTIVITIES
APPLICABLE TO ALL SPECIAL ITEM NUMBERS**

SPECIAL NOTICE TO AGENCIES: Small Business Participation

SBA strongly supports the participation of small business concerns in the Federal Supply Schedules Program. To enhance Small Business Participation SBA policy allows agencies to include in their procurement base and goals, the dollar value of orders expected to be placed against the Federal Supply Schedules, and to report accomplishments against these goals. For orders exceeding the micro purchase threshold, FAR 8.404 requires agencies to consider the catalogs/pricelists of at least three schedule contractors or consider reasonably available information by using the GSA Advantage!™ on-line shopping service (www.fss.gsa.gov). The catalogs/pricelists, GSA Advantage!™ and the Federal Supply Service Home Page (www.fss.gsa.gov) contain information on a broad array of products and services offered by small business concerns.

This information should be used as a tool to assist ordering activities in meeting or exceeding established small business goals. It should also be used as a tool to assist in including small, small disadvantaged, and women-owned small businesses among those considered when selecting pricelists for a best value determination.

For orders exceeding the micro purchase threshold, customers are to give preference to small business concerns when two or more items at the same delivered price will satisfy their requirement.

1. Geographic Scope of Contract:

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

Offeror's are requested to check one of the following boxes:

The Geographic Scope of Contract will be domestic and overseas delivery.

The Geographic Scope of Contract will be overseas delivery only.

The Geographic Scope of Contract will be domestic delivery only.

2. Contractor's Ordering Address and Payment Information:

Ordering: Payment:

Toshiba America Information Systems, Inc Toshiba America Information Systems, Inc

Sales & Marketing FILE # 99429, PO Box 99429

Telecommunication Systems Div Chicago, IL 60693-9429

9740 Irvine Blvd 949-583-3700

Irvine, CA 92618-1697 Fax 949-583-3327

Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders. Credit cards will be acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance: 949-583-3700, Fax 949-583-3327

3. LIABILITY FOR INJURY OR DAMAGE

The Contractor shall not be liable for any injury to ordering activity personnel or damage to ordering activity property arising from the use of equipment maintained by the Contractor, unless such injury or damage is due to the fault or negligence of the Contractor.

4. Statistical Data for Government Ordering Office Completion of Standard Form 279:

Block 9: G. Order/Modification Under Federal Schedule

Block 16: Data Universal Numbering System (DUNS) Number: **123948940**

Block 30: Type of Contractor - **C. Large Business**

Block 31: Woman-Owned Small Business - **NO**

Block 36: Contractor's Taxpayer Identification Number (TIN): **330338017**

4a. CAGE Code: **1MGJ5**

4b. Contractor has registered with the Central Contractor Registration Database.

5. FOB Destination

6. DELIVERY SCHEDULE

a. TIME OF DELIVERY: The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBER DELIVERY TIME (Days ARO)

132-8 30 Days

132-12 15 Days

b. URGENT REQUIREMENTS: When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

7. Discounts: Prices shown are NET Prices; Basic Discounts have been deducted.

a. Prompt Payment: 2% - 20 Days

b. Quantity - None

c. Dollar Volume – Additional 2% for \$100,000-\$199,999 Additional 5% for single order of \$200,000-\$299,999 & 7% additional for \$300,000 and greater single product order.

d. Government Educational Institutions - Government Educational Institutions are offered the same discounts as all other Government customers.

e. Other - None

8. Trade Agreements Act of 1979, as amended:

All items are U.S. made end products, designated country end products, Caribbean Basin country end products, Canadian end products, or Mexican end products as defined in the Trade Agreements Act of 1979, as amended.

9. Statement Concerning Availability of Export Packing: Export packing is available on Schedule products when required. Cost is open market.

10. Small Requirements: The minimum dollar value of orders to be issued is \$50.00.

11. Maximum Order (All dollar amounts are exclusive of any discount for prompt payment.)

a. The Maximum Order value for the following Special Item Numbers (SINs) is \$500,000:

Special Item Number 132-3 - Leasing of Product

Special Item Number 132-4 – Daily / Short Term Rental

Special Item Number 132-8 - Purchase of Equipment

Special Item Number 132-12 – Maintenance of Equipment, Repair Service, and Repair Parts/Spare Parts

Special Item Number 132-32 - Term Software Licenses

Special Item Number 132-33 - Perpetual Software Licenses

Special Item Number 132-34 – Maintenance of Software

Special Item Number 132-51 - Information Technology (IT) Professional Services

Special Item Number 132-52 - Electronic Commerce (EC) Services

Special Item Number 132-53 – Wireless Services

Special Item Number 132-60 – Authentication Products and Services

b. The Maximum Order value for the following Special Item Numbers (SINs) is \$25,000:

Special Item Number 132-50 - Training Courses

c. Maximum Order value for the following SINs is \$1,000,000:

SIN 132-60 Access Certificates for Electronic Services (ACES) Program

SIN 132-61 Public Key Infrastructure (PKI) Shared Service Provider (SSP) Program

SIN 132-62 HSPD-12 Product & Service Components

12. ORDERING PROCEDURES FOR FEDERAL SUPPLY SCHEDULE CONTRACTS

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR)

8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.

b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

13. FEDERAL INFORMATION TECHNOLOGY/TELECOMMUNICATION STANDARDS

REQUIREMENTS: ordering activities acquiring products from this Schedule must comply with the provisions of the Federal Standards Program, as appropriate (reference: NIST Federal Standards Index). Inquiries to determine whether or not specific products listed herein comply with Federal Information Processing Standards (FIPS) or Federal Telecommunication Standards (FED-STDS), which are cited by ordering activities, shall be responded to promptly by the Contractor.

13.1 FEDERAL INFORMATION PROCESSING STANDARDS PUBLICATIONS (FIPS

PUBS): Information Technology products under this Schedule that do not conform to Federal Information Processing Standards (FIPS) should not be acquired unless a waiver has been granted in accordance with the applicable "FIPS Publication." Federal Information Processing Standards Publications (FIPS PUBS) are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Information concerning their availability and applicability should be obtained from the National Technical

Information Service (NTIS), 5285 Port Royal Road, Springfield, Virginia 22161. FIPS PUBS include voluntary standards when these are adopted for Federal use. Individual orders for FIPS PUBS should be referred to the NTIS Sales Office, and orders for subscription service should be referred to the NTIS Subscription Officer, both at the above address, or telephone number (703) 487-4650.

13.2 FEDERAL TELECOMMUNICATION STANDARDS (FED-STDS): Telecommunication products under this Schedule that do not conform to Federal Telecommunication Standards (FED-STDS) should not be acquired unless a waiver has been granted in accordance with the applicable "FED-STD." Federal Telecommunication Standards are issued by the U.S. Department of Commerce, National Institute of Standards and Technology (NIST), pursuant to National Security Act. Ordering information and information concerning the availability of FEDSTDS should be obtained from the GSA, Federal Supply Service, Specification Section, 470 East L'Enfant Plaza, Suite 8100, SW, Washington, DC 20407, telephone number (202)619-8925. Please include a self-addressed mailing label when requesting information by mail. Information concerning their applicability can be obtained by writing or calling the U.S. Department of Commerce, National Institute of Standards and Technology, Gaithersburg, MD 20899, telephone number (301)975-2833.

14. CONTRACTOR TASKS / SPECIAL REQUIREMENTS (C-FSS-370) (NOV 2001)

(a) Security Clearances: The Contractor may be required to obtain/possess varying levels of security clearances in the performance of orders issued under this contract. All costs associated with obtaining/possessing such security clearances should be factored into the price offered under the Multiple Award Schedule.

(b) Travel: The Contractor may be required to travel in performance of orders issued under this contract. Allowable travel and per diem charges are governed by Pub .L. 99-234 and FAR Part 31, and are reimbursable by the ordering agency or can be priced as a fixed price item on orders placed under the Multiple Award Schedule. The Industrial Funding Fee does NOT apply to travel and per diem charges.

NOTE: Refer to FAR Part 31.205-46 Travel Costs, for allowable costs that pertain to official company business travel in regards to this contract.

(c) Certifications, Licenses and Accreditations: As a commercial practice, the Contractor may be required to obtain/possess any variety of certifications, licenses and accreditations for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such certifications, licenses and accreditations should be factored into the price offered under the Multiple Award Schedule program.

(d) Insurance: As a commercial practice, the Contractor may be required to obtain/possess insurance coverage for specific FSC/service code classifications offered. All costs associated with obtaining/possessing such insurance should be factored into the price offered under the Multiple Award Schedule program.

(e) Personnel: The Contractor may be required to provide key personnel, resumes or skill category descriptions in the performance of orders issued under this contract. Ordering activities may require agency approval of additions or replacements to key personnel.

(f) Organizational Conflicts of Interest: Where there may be an organizational conflict of interest as determined by the ordering agency, the Contractor's participation in such order may be restricted in accordance with FAR Part 9.5.

(g) Documentation/Standards: The Contractor may be requested to provide products or services in accordance with rules, regulations, OMB orders, standards and documentation as specified by the agency's order.

(h) Data/Deliverable Requirements: Any required data/deliverables at the ordering level will be as specified or negotiated in the agency's order.

(i) Government-Furnished Property: As specified by the agency's order, the Government may provide property, equipment, materials or resources as necessary.

(j) Availability of Funds: Many Government agencies' operating funds are appropriated for a specific fiscal year. Funds may not be presently available for any orders placed under the contract or any option year. The Government's obligation on orders placed under this contract is contingent upon the availability of appropriated funds from which payment for ordering purposes can be made. No legal liability on the part of the Government for any payment may arise until funds are available to the ordering Contracting Officer.

15. CONTRACT ADMINISTRATION FOR ORDERING ACTIVITIES: Any ordering activity, with respect to any one or more delivery orders placed by it under this contract, may exercise the same rights of termination as might the GSA Contracting Officer under provisions of FAR 52.212-4, paragraphs (l) Termination for the ordering activity's convenience, and (m) Termination for Cause (See C.1.)

16. GSA Advantage!

GSA Advantage! is an on-line, interactive electronic information and ordering system that provides on-line access to vendors' schedule prices with ordering information. GSA Advantage! will allow the user to perform various searches across all contracts including, but not limited to:

- (1) Manufacturer;
- (2) Manufacturer's Part Number; and
- (3) Product categories.

Agencies can browse GSA Advantage! by accessing the Internet World Wide Web utilizing a browser (ex.: NetScape). The Internet address is <http://www.fss.gsa.gov/>.

17. PURCHASE OF OPEN MARKET ITEMS

NOTE: Open Market Items are also known as incidental items, noncontract items, non-Schedule items, and items not on a Federal Supply Schedule contract. ODCs (Other Direct Costs) are not part of this contract and should be treated as open market purchases. Ordering Activities procuring open market items must follow FAR 8.402(f).

For administrative convenience, an ordering activity contracting officer may add items not on the Federal Supply Multiple Award Schedule (MAS) -- referred to as open market items -- to a Federal Supply Schedule blanket purchase agreement (BPA) or an individual task or delivery order, **only if-**

- (1) All applicable acquisition regulations pertaining to the purchase of the items not on the Federal Supply Schedule have been followed (e.g., publicizing (Part 5), competition requirements (Part 6), acquisition of commercial items (Part 12), contracting methods (Parts 13, 14, and 15), and small business programs (Part 19));
- (2) The ordering activity contracting officer has determined the price for the items not on the Federal Supply Schedule is fair and reasonable;

(3) The items are clearly labeled on the order as items not on the Federal Supply Schedule; and

(4) All clauses applicable to items not on the Federal Supply Schedule are included in the order.

18. CONTRACTOR COMMITMENTS, WARRANTIES AND REPRESENTATIONS

a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:

(1) Time of delivery/installation quotations for individual orders;

(2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.

(3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.

b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

19. OVERSEAS ACTIVITIES

The terms and conditions of this contract shall apply to all orders for installation, maintenance and repair of equipment in areas listed in the pricelist outside the 48 contiguous states and the District of Columbia, except as indicated below:

Overseas services are outside the scope of this contract.

Upon request of the Contractor, the ordering activity may provide the Contractor with logistics support, as available, in accordance with all applicable ordering activity regulations. Such ordering activity support will be provided on a reimbursable basis, and will only be provided to the Contractor's technical personnel whose services are exclusively required for the fulfillment of the terms and conditions of this contract.

20. BLANKET PURCHASE AGREEMENTS (BPAs)

The use of BPAs under any schedule contract to fill repetitive needs for supplies or services is allowable. BPAs may be established with one or more schedule contractors. The number of BPAs to be established is within the discretion of the ordering activity establishing the BPA and should be based on a strategy that is expected to maximize the effectiveness of the BPA(s). Ordering activities shall follow FAR 8.405-3 when creating and implementing BPA(s).

21. CONTRACTOR TEAM ARRANGEMENTS

Contractors participating in contractor team arrangements must abide by all terms and conditions of their respective contracts. This includes compliance with Clauses 552.238-74, Industrial Funding Fee and Sales Reporting, i.e., each contractor (team member) must report sales and remit the IFF for all products and services provided under its individual contract.

22. INSTALLATION, DEINSTALLATION, REINSTALLATION

The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall receive less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing

supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies. The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

23. SECTION 508 COMPLIANCE.

If applicable, Section 508 compliance information on the supplies and services in this contract are available in Electronic and Information Technology (EIT) at the following:

<http://telecom.toshiba.com>

The EIT standard can be found at: www.Section508.gov/.

24. PRIME CONTRACTOR ORDERING FROM FEDERAL SUPPLY SCHEDULES.

Prime Contractors (on cost reimbursement contracts) placing orders under Federal Supply Schedules, on behalf of an ordering activity, shall follow the terms of the applicable schedule and authorization and include with each order –

(a) A copy of the authorization from the ordering activity with whom the contractor has the prime contract (unless a copy was previously furnished to the Federal Supply Schedule contractor); and

(b) The following statement:

This order is placed under written authorization from _____ dated _____. In

the event of any inconsistency between the terms and conditions of this order

and those of your Federal Supply Schedule contract, the latter will govern.

25. INSURANCE-WORK ON A GOVERNMENT INSTALLATION (JAN 1997)(FAR 52.228-5)

(a) The Contractor shall, at its own expense, provide and maintain during the entire performance of this contract, at least the kinds and minimum amounts of insurance required in the Schedule or elsewhere in the contract.

(b) Before commencing work under this contract, the Contractor shall notify the Contracting Officer in writing that the required insurance has been obtained. The policies evidencing required insurance shall contain an endorsement to the effect that any cancellation or any material change adversely affecting the Government's interest shall not be effective—

(1) For such period as the laws of the State in which this contract is to be performed prescribe; or

(2) Until 30 days after the insurer or the Contractor gives written notice to the Contracting Officer, whichever period is longer.

(c) The Contractor shall insert the substance of this clause, including this paragraph (c), in subcontracts under this contract that require work on a Government installation and shall require subcontractors to provide and maintain the insurance required in the Schedule or elsewhere in the contract. The Contractor shall maintain a copy of all subcontractors' proofs of required insurance, and shall make copies available to the Contracting Officer upon request.

26. SOFTWARE INTEROPERABILITY.

Offeror's are encouraged to identify within their software items any component interfaces that support open standard interoperability. An item's interface may be identified as interoperable on the basis of participation in a Government agency-sponsored program or in an independent organization program. Interfaces may be identified by reference to an interface registered in the component registry located at <http://www.core.gov>.

27. ADVANCE PAYMENTS

A payment under this contract to provide a service or deliver an article for the United States Government may not be more than the value of the service already provided or the article already delivered. Advance or pre-payment is not authorized or allowed under this contract. (31 U.S.C. 3324)

**TERMS AND CONDITIONS APPLICABLE TO PURCHASE OF
GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT
(SPECIAL ITEM NUMBER 132-8)**

1. MATERIAL AND WORKMANSHIP

All equipment furnished hereunder must satisfactorily perform the function for which it is intended.

2. ORDER

Written orders, EDI orders (GSA Advantage! and FACNET), credit card orders, and orders placed under blanket purchase agreements (BPA) agreements shall be the basis for purchase in accordance with the provisions of this contract. If time of delivery extends beyond the expiration date of the contract, the Contractor will be obligated to meet the delivery and installation date specified in the original order.

For credit card orders and BPAs, telephone orders are permissible.

3. TRANSPORTATION OF EQUIPMENT

FOB DESTINATION. Prices cover equipment delivery to destination, for any location within the geographic scope of this contract.

4. INSTALLATION AND TECHNICAL SERVICES

The products sold through this contract are not self-installable. **Manufacturer Technical Certification is required for configuration, programming and installation of these proprietary products.**

a. **INSTALLATION.** When the equipment provided under this contract is not normally selfinstallable, the Contractor's technical personnel shall be available to the ordering activity, at the ordering activity's location, to install the equipment and to train ordering activity personnel in the use and maintenance of the equipment. The charges, if any, for such services are listed below, or in the price schedule: **End-User training is included in the fixed system installation price as indicated in our pricelist.**

Installation / De-Installation & Reinstallation is only provided by an Authorized Toshiba Telecommunications Distributor in good standing and holds a current certification of technical training by the manufacturer.

b. **INSTALLATION, DEINSTALLATION, REINSTALLATION.** The Davis-Bacon Act (40 U.S.C. 276a-276a-7) provides that contracts in excess of \$2,000 to which the United States or the District of Columbia is a party for construction, alteration, or repair (including painting and decorating) of public buildings or public works with the United States, shall contain a clause that no laborer or mechanic employed directly upon the site of the work shall received less than the prevailing wage rates as determined by the Secretary of Labor. The requirements of the Davis-Bacon Act do not apply if the construction work is incidental to the furnishing of supplies, equipment, or services. For example, the requirements do not apply to simple installation or alteration of a public building or public work that is incidental to furnishing supplies or equipment under a supply contract. However, if the construction, alteration or repair is segregable and exceeds \$2,000, then the requirements of the Davis-Bacon Act applies.

The ordering activity issuing the task order against this contract will be responsible for proper administration and enforcement of the Federal labor standards covered by the Davis-Bacon Act. The proper Davis-Bacon wage determination will be issued by the ordering activity at the time a request for quotations is made for applicable construction classified installation, deinstallation, and reinstallation services under SIN 132-8.

c. OPERATING AND MAINTENANCE MANUALS. The Contractor shall furnish the ordering activity with one (1) copy of all operating and maintenance manuals which are normally provided with the equipment being purchased.

5. INSPECTION/ACCEPTANCE

The Contractor shall only tender for acceptance those items that conform to the requirements of this contract. The ordering activity reserves the right to inspect or test any equipment that has been tendered for acceptance. The ordering activity may require repair or replacement of nonconforming equipment at no increase in contract price. The ordering activity must exercise its post-acceptance rights (1) within a reasonable time after the defect was discovered or should have been discovered; and (2) before any substantial change occurs in the condition of the item, unless the change is due to the defect in the item.

6. WARRANTY

a. Unless specified otherwise in this contract, the Contractor's standard commercial warranty as stated in the contract's commercial pricelist will apply to this contract.

Toshiba America Information Systems, Inc. ("TAIS") warrants that this telephone equipment (except for fuses, lamps and other consumables) will, upon delivery by TAIS or an authorized TAIS dealer to a retail customer in new condition, be free from defects in material and workmanship for twelve (12) months.

b. The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for use for the particular purpose described in this contract.

c. Limitation of Liability. Except as otherwise provided by an express or implied warranty, the Contractor will not be liable to the ordering activity for consequential damages resulting from any defect or deficiencies in accepted items.

d. If inspection and repair of defective equipment under this warranty will be performed at the Contractor's plant, the address is as follows: **Subsequent to the local installing distributor attempting to resolve the issue, Toshiba Telecommunication Systems Division, Government Accounts, 9740 Irvine Blvd, Irvine, CA 92618-1697**

7. PURCHASE PRICE FOR ORDERED EQUIPMENT

The purchase price that the ordering activity will be charged will be the ordering activity purchase price in effect at the time of order placement, or the ordering activity purchase price in effect on the installation date (or delivery date when installation is not applicable), whichever is less.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City or otherwise) covering work of this character, and shall include all costs, if any, of such compliance in the prices quoted in this offer.

9. TRADE-IN OF INFORMATION TECHNOLOGY EQUIPMENT

When an ordering activity determines that Information Technology equipment will be replaced, the ordering activity shall follow the contracting policies and procedures in the Federal Acquisition Regulation (FAR), the policies and procedures regarding disposition of information technology excess personal property in the Federal Property Management Regulations (FPMR) (41 CFR 101-43.6), and the policies and procedures on exchange/sale contained in the FPMR (41 CFR part 101-46).

TERMS AND CONDITIONS APPLICABLE TO MAINTENANCE, REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS FOR GOVERNMENT-OWNED GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT (AFTER EXPIRATION OF GUARANTEE/WARRANTY PROVISIONS AND/OR WHEN REQUIRED SERVICE IS NOT COVERED BY GUARANTEE/WARRANTY PROVISIONS) AND FOR LEASED EQUIPMENT (SPECIAL ITEM NUMBER 132-12)

1. SERVICE AREAS

a. The maintenance and repair service rates listed herein are applicable to any ordering activity location within a **75** mile radius of the Contractor's service points. If any additional charge is to apply because of the greater distance from the Contractor's service locations, the mileage rate or other distance factor shall be stated in paragraphs 8.d and 9.d of this Special Item Number 132-12.

b. When repair services cannot be performed at the ordering activity installation site, the repair services will be performed at the Contractor's plant(s) listed below:

At the local Authorized Installing/Serviceing Dealers repair shop, or if further assistance is required;

Toshiba America Digital Solutions Division, 9740 Irvine Blvd, Irvine, CA 92618

2. MAINTENANCE ORDER

a. Agencies may use written orders, EDI orders, credit card orders, or BPAs, for ordering maintenance under this contract. The Contractor shall confirm orders within fifteen (15) calendar days from the date of receipt, except that confirmation of orders shall be considered automatic for renewals for maintenance (Special Item Number 132-12). Automatic acceptance of order renewals for maintenance service shall apply for machines which may have been discontinued from use for temporary periods of time not longer than 120 calendar days. If the order is not confirmed by the Contractor as prescribed by this paragraph, the order shall be considered to be confirmed by the Contractor.

b. The Contractor shall honor orders for maintenance for the duration of the contract period or a lesser period of time, for the equipment shown in the pricelist. Maintenance service shall commence on a mutually agreed upon date, which will be written into the maintenance order. Maintenance orders shall not be made effective before the expiration of any applicable maintenance and parts guarantee/warranty period associated with the purchase of equipment. Orders for maintenance service shall not extend beyond the end of the contract period.

c. Maintenance may be discontinued by the ordering activity on thirty (30) calendar days written notice, or shorter notice when agreed to by the Contractor; such notice to become effective thirty (30) calendar days from the date on the notification. However, the ordering activity may extend the original discontinuance date upon written notice to the Contractor, provided that such notice is furnished at least ten (10) calendar days prior to the original discontinuance date.

d. Annual Funding. When annually appropriated funds are cited on a maintenance order, the period of maintenance shall automatically expire on September 30th of the contract period, or at the end of the contract period, whichever occurs first. Renewal of a maintenance order citing the new appropriation shall be required, if maintenance is to continue during any remainder of the contract period.

e. Cross-year Funding Within Contract Period. Where an ordering activity's specific appropriation authority provides for funds in excess of a 12 month, fiscal year period, the ordering activity may place an order under this schedule contract for a period up to the expiration of the contract period, notwithstanding the intervening fiscal years.

f. Ordering activities should notify the Contractor in writing thirty (30) calendar days prior to the expiration of maintenance service, if maintenance is to be terminated at that time. Orders for

continued maintenance will be required if maintenance is to be continued during the subsequent period.

3. REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS ORDERS

a. Agencies may use written orders, EDI orders, credit card orders, blanket purchase agreements (BPAs), or small order procedures for ordering repair service and/or repair parts/spare parts under this contract. Orders for repair service shall not extend beyond the end of the contract period.

b. When repair service is ordered, only one chargeable repairman shall be dispatched to perform repair service, unless the ordering activity agrees, in advance, that additional repair personnel are required to effect repairs.

4. LOSS OR DAMAGE

When the Contractor removes equipment to his establishment for repairs, the Contractor shall be responsible for any damage or loss, from the time the equipment is removed from the ordering activity installation, until the equipment is returned to such installation.

5. SCOPE

a. The Contractor shall provide maintenance for all equipment listed herein, as requested by the ordering activity during the contract term. Repair service and repair parts/spare parts shall apply exclusively to the equipment types/models within the scope of this Information Technology Schedule.

b. Equipment placed under maintenance service shall be in good operating condition.

(1) In order to determine that the equipment is in good operating condition, the equipment shall be subject to inspection by the Contractor, without charge to the ordering activity.

(2) Costs of any repairs performed for the purpose of placing the equipment in good operating condition shall be borne by the Contractor, if the equipment was under the Contractor's guarantee/warranty or maintenance responsibility prior to the effective date of the maintenance order.

(3) If the equipment was not under the Contractor's responsibility, the costs necessary to place the equipment in proper operating condition are to be borne by the ordering activity, in accordance with the provisions of Special Item Number 132-12 (or outside the scope of this contract).

6. RESPONSIBILITIES OF THE ORDERING ACTIVITY

a. Ordering activity personnel shall not perform maintenance or attempt repairs to equipment while such equipment is under the purview of a maintenance order, unless agreed to by the Contractor.

b. Subject to security regulations, the ordering activity shall permit access to the equipment which is to be maintained or repaired.

7. RESPONSIBILITIES OF THE CONTRACTOR

For equipment not covered by a maintenance contract or warranty, the Contractor's repair service personnel shall complete repairs as soon as possible after notification by the ordering activity that service is required. Within the service areas, this repair service should normally be done within 4 hours after notification.

8. MAINTENANCE RATE PROVISIONS

a. The Contractor shall bear all costs of maintenance, including labor, parts, and such other expenses as are necessary to keep the equipment in good operating condition, provided that the required repairs are not occasioned by fault or negligence of the ordering activity.

b. REGULAR HOURS

The basic monthly rate for each make and model of equipment shall entitle the ordering activity to maintenance service during a mutually agreed upon nine (9) hour principal period of maintenance, Monday through Friday, exclusive of holidays observed at the ordering activity location.

c. AFTER HOURS

Should the ordering activity require that maintenance be performed outside of Regular Hours, charges for such maintenance, if any, will be specified in the pricelist. Periods of less than one hour will be prorated to the nearest quarter hour.

d. TRAVEL AND TRANSPORTATION

If any charge is to apply, over and above the regular maintenance rates, because of the distance between the ordering activity location and the Contractor's service area, the charge will be:

e. QUANTITY DISCOUNTS

Quantity discounts from listed maintenance service rates for multiple equipment owned and/or leased by a ordering activity are indicated below:

Quantity Range Discounts

_____	Units	none	%
_____	Units	none	%
_____	Units	none	%

9. REPAIR SERVICE RATE PROVISIONS

a. CHARGES. Charges for repair service will include the labor charge, computed at the rates set forth below, for the time during which repairmen are actually engaged in work, and, when applicable, the charge for travel or transportation.

b. MULTIPLE MACHINES. When repairs are ordered by a ordering activity on two or more machines located in one or more buildings within walking distance of each other, the charges will be computed from the time the repairman commences work on the first machine, until the work is completed on the last machine. The time required to go from one machine to another, or from one building to another, will be considered actual work performance, and chargeable to the ordering activity, provided the time consumed in going between machines (or buildings) is reasonable.

c. TRAVEL OR TRANSPORTATION

(1) AT THE CONTRACTOR'S SHOP

(a) When equipment is returned to the Contractor's shop for adjustments or repairs which are not covered by the guarantee/warranty provision, the cost of transportation, packing, etc., from the ordering activity location to the Contractor's plant, and return to the ordering activity location, shall be borne by the ordering activity.

(b) The ordering activity should not return defective equipment to the Contractor for adjustments and repairs or replacement without his prior consultation and instruction.

(2) AT THE ORDERING ACTIVITY LOCATION (Within Established Service Areas)

When equipment is repaired at the ordering activity location, and repair service rates are established for service areas or zones, the listed rates are applicable to any ordering

activity location within such service areas or zones. No extra charge, time, or expense will be allowed for travel or transportation of repairmen or machines to or from the ordering activity office; such overhead is included in the repair service rates listed.

(3) AT THE ORDERING ACTIVITY LOCATION (Outside Established Service Areas)

(a) The repair service rates listed for subparagraph (2) above apply, except that a travel charge of **44.5 cents per mile** for repairmen will apply to the roundtrip distance between the geographic limits of the applicable service area and the ordering activity location. Such charge will apply as an additional charge, but it will be limited to one round trip for each request that is made by the ordering activity for repair service, regardless of whether repairs are performed at the ordering activity location or at the Contractor's shop.

(b) When the overall travel charge computed at the above mileage rate is unreasonable (considering the time required for travel, actual and necessary transportation costs, and the allowable ordering activity per diem rate for each night the repairman is required to remain overnight at the ordering activity location), the ordering activity shall have the option of reimbursing the Contractor for actual costs, provided that the actual costs are reasonable and allowable. The Contractor shall furnish the ordering activity with a report of travel performed and related expenses incurred. The report shall include departure and arrival dates, times, and the applicable mode of travel.

d. LABOR RATES

(1) REGULAR HOURS

The Regular Hours repair service rates listed herein shall entitle the ordering activity to repair service during the period 8:00 a.m. to 5:00 p.m., Monday through Friday, exclusive of holidays observed at the ordering activity location. There shall be no additional charge for repair service which was requested during Regular Hours, but performed outside the Regular Hours defined above, at the convenience of the Contractor.

(2) AFTER HOURS

When the ordering activity requires that repair service be performed outside the Regular Hours defined above, except Sundays and Holidays observed at the ordering activity location, the After Hours repair service rates listed herein shall apply. The Regular Hours rates defined above shall apply when repair service is requested during Regular Hours, but performed After Hours at the convenience of the Contractor.

(3) SUNDAYS AND HOLIDAYS

When the ordering activity requires that repair service be performed on Sundays and Holidays observed at the ordering activity location, the Sundays and Holidays repair service rates listed herein shall apply. When repair service is requested to be performed during Regular Hours and/or After Hours, but is performed at the convenience of the Contractor on Sundays or Holidays observed at the ordering activity location, the Regular Hours and/or After Hours repair service rates, as applicable, shall apply.

REPAIR SERVICE RATES

REGULAR AFTER SUNDAYS &

MINIMUM HOURS HOURS HOLIDAYS

LOCATION CHARGE* PER HOUR** PER HOUR** PER HOUR

CONTRACTOR'S SHOP ___\$125.00___ ___\$125.00___ ___\$187.50___ ___\$187.50___

ORDERING ACTIVITY

LOCATION

(WITHIN ESTABLISHED

SERVICE AREAS) ___\$187.50___ ___\$125.00___ ___\$187.50___ ___\$187.50___

ORDERING ACTIVITY LOCATION

(OUTSIDE ESTABLISHED

SERVICE AREAS) ___\$187.50___ ___\$125.00___ ___\$187.50___ ___\$187.50___

*MINIMUM CHARGES INCLUDE **1.5** FULL HOURS ON THE JOB.

**FRACTIONAL HOURS, AT THE END OF THE JOB, WILL BE PRORATED TO THE NEAREST QUARTER HOUR.

10. REPAIR PARTS/SPARE PARTS RATE PROVISIONS

All parts, furnished as spares or as repair parts in connection with the repair of equipment, unless otherwise indicated in this pricelist, shall be new, standard parts manufactured by the equipment manufacturer. All parts shall be furnished at prices indicated in the Contractor's commercial pricelist dated January 30, 2012, at a discount of **.20 %** from such listed prices.

11. GUARANTEE/WARRANTY—REPAIR SERVICE AND REPAIR PARTS/SPARE PARTS

a. REPAIR SERVICE

All repair work will be guaranteed/warranted for a period of **90 days**

b. REPAIR PARTS/SPARE PARTS

All parts, furnished either as spares or repairs parts will be guaranteed/warranted for a period of **one year** .

12. INVOICES AND PAYMENTS

a. Maintenance Service

(1) Invoices for maintenance service shall be submitted by the Contractor on a quarterly or monthly basis, after the completion of such period. Maintenance charges must be paid in arrears (31 U.S.C. 3324). PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

(2) Payment for maintenance service of less than one month's duration shall be prorated at 1/30th of the monthly rate for each calendar day.

b. Repair Service and Repair Parts/Spares Parts

Invoices for repair service and parts shall be submitted by the Contractor as soon as possible after completion of work. Payment under blanket purchase agreements will be made quarterly or monthly, except where cash payment procedures are used. Invoices shall be submitted separately to each ordering activity office ordering services under the contract. The cost of repair parts shall be shown as a separate item on the invoice, and shall be priced in accordance with paragraph #10, above. PROMPT PAYMENT DISCOUNT, IF APPLICABLE, SHALL BE SHOWN ON THE INVOICE.

**USA COMMITMENT TO PROMOTE
SMALL BUSINESS PARTICIPATION
PROCUREMENT PROGRAMS**

PREAMBLE

(Name of Company) provides commercial products and services to ordering activities. We are committed to promoting participation of small, small disadvantaged and women-owned small businesses in our contracts. We pledge to provide opportunities to the small business community through reselling opportunities, mentor-protégé programs, joint ventures, teaming arrangements, and subcontracting.

COMMITMENT

To actively seek and partner with small businesses.

To identify, qualify, mentor and develop small, small disadvantaged and women-owned small businesses by purchasing from these businesses whenever practical.

To develop and promote company policy initiatives that demonstrate our support for awarding contracts and subcontracts to small business concerns.

To undertake significant efforts to determine the potential of small, small disadvantaged and women-owned small business to supply products and services to our company.

To insure procurement opportunities are designed to permit the maximum possible participation of small, small disadvantaged, and women-owned small businesses.

To attend business opportunity workshops, minority business enterprise seminars, trade fairs, procurement conferences, etc., to identify and increase small businesses with whom to partner.

To publicize in our marketing publications our interest in meeting small businesses that may be interested in subcontracting opportunities.

We signify our commitment to work in partnership with small, small disadvantaged and womenowned small businesses to promote and increase their participation in ordering activity contracts.

To accelerate potential opportunities please contact:

Mr William D Goodwin, Toshiba America Information Systems, Inc, 949-583-3700 ext 5125,
Bill.goodwin@tais.toshiba.com , Fax 949-206-3569

BEST VALUE
BLANKET PURCHASE AGREEMENT
FEDERAL SUPPLY SCHEDULE

(Insert Customer Name)

In the spirit of the Federal Acquisition Streamlining Act (ordering activity) and (Contractor) enter into a cooperative agreement to further reduce the administrative costs of acquiring commercial items from the General Services Administration (GSA) Federal Supply Schedule Contract(s)

_____.

Federal Supply Schedule contract BPAs eliminate contracting and open market costs such as: search for sources; the development of technical documents, solicitations and the evaluation of offers. Teaming Arrangements are permitted with Federal Supply Schedule Contractors in accordance with Federal Acquisition Regulation (FAR) 9.6.

This BPA will further decrease costs, reduce paperwork, and save time by eliminating the need for repetitive, individual purchases from the schedule contract. The end result is to create a purchasing mechanism for the ordering activity that works better and costs less.

Signatures

Ordering Activity Date Contractor Date

BPA NUMBER _____

(CUSTOMER NAME)

BLANKET PURCHASE AGREEMENT

Pursuant to GSA Federal Supply Schedule Contract Number(s) _____, Blanket Purchase Agreements, the Contractor agrees to the following terms of a Blanket Purchase Agreement (BPA) EXCLUSIVELY WITH (ordering activity):

(1) The following contract items can be ordered under this BPA. All orders placed against this BPA are subject to the terms and conditions of the contract, except as noted below:

MODEL NUMBER/PART NUMBER *SPECIAL BPA DISCOUNT/PRICE

(2) Delivery:

DESTINATION DELIVERY SCHEDULES / DATES

(3) The ordering activity estimates, but does not guarantee, that the volume of purchases through this agreement will be _____.

(4) This BPA does not obligate any funds.

(5) This BPA expires on _____ or at the end of the contract period, whichever is earlier.

(6) The following office(s) is hereby authorized to place orders under this BPA:

OFFICE POINT OF CONTACT

(7) Orders will be placed against this BPA via Electronic Data Interchange (EDI), FAX, or paper.

(8) Unless otherwise agreed to, all deliveries under this BPA must be accompanied by delivery tickets or sales slips that must contain the following information as a minimum:

(a) Name of Contractor;

(b) Contract Number;

(c) BPA Number;

(d) Model Number or National Stock Number (NSN);

(e) Purchase Order Number;

(f) Date of Purchase;

(g) Quantity, Unit Price, and Extension of Each Item (unit prices and extensions need not be shown when incompatible with the use of automated systems; provided, that the invoice is itemized to show the information); and

(h) Date of Shipment.

(9) The requirements of a proper invoice are specified in the Federal Supply Schedule contract. Invoices will be submitted to the address specified within the purchase order transmission issued against this BPA.

(10) The terms and conditions included in this BPA apply to all purchases made pursuant to it. In the event of an inconsistency between the provisions of this BPA and the Contractor's invoice, the provisions of this BPA will take precedence.

**BASIC GUIDELINES FOR USING
"CONTRACTOR TEAM ARRANGEMENTS"**

Federal Supply Schedule Contractors may use "Contractor Team Arrangements" (see FAR 9.6) to provide solutions when responding to a ordering activity requirements.

These Team Arrangements can be included under a Blanket Purchase Agreement (BPA). BPAs are permitted under all Federal Supply Schedule contracts.

Orders under a Team Arrangement are subject to terms and conditions of the Federal Supply Schedule Contract.

Participation in a Team Arrangement is limited to Federal Supply Schedule Contractors.

Customers should refer to FAR 9.6 for specific details on Team Arrangements.

Here is a general outline on how it works:

- The customer identifies their requirements.
- Federal Supply Schedule Contractors may individually meet the customers needs, or -
- Federal Supply Schedule Contractors may individually submit a Schedules "Team Solution" to meet the customer's requirement.
- Customers make a best value selection.

Part Number	Description	GSA
010867	CDData PoE Injector	\$54.40
010935	CDData VoIP Intercom	\$427.20
02319508	PLCM KRK Prg Kit Repeatr	\$64.00
02319516	PLCM KRK Headset	\$171.20
02319519	PLCM KRK Safety Line	\$18.40
02319535	PLCM KRK Headset w/ Hook	\$185.60
02319539	PLCM KRK Belt Clip	\$17.60
02319543	PLCM KRK Leather Pouch	\$32.80
02319584	PLCM KRK Industrial Covr	\$32.80
02319588	PLCM KRK Belt Clip	\$17.60
02319590	PLCM KRK Leather Pouch	\$32.80
02319594	PLCM KRK Leather Pouch	\$32.80
02319595	PLCM KRK Leather Pouch	\$32.80
02337301	PLCM KRK Base Station	\$467.20
02338200	PLCM KRK Repeater	\$192.00
02344100	KRK Wireless Server 6000	\$608.00
02344200	PLCM KRK Media Resource	\$1,051.20
02344901	KRK Wireless Server, POE	\$270.40
02345000	PLCM KRK 4020 Handset	\$150.40
02347000	KRK 4040 Handset	\$243.20
02431000	KRK 5020 Handset	\$243.20
02451000	KRK 5040 Handset	\$243.20
02500502	PLCM KRK Bdl KWS300,4020	\$844.00
02500512	PLCM KRK Bdl KWS300,4040	\$1,116.00
02500522	KRK Bundle, 5020 Handset	\$1,116.00
14075240	PLCM KRK Pin Code, 4096	\$4,154.40
27983473	PLASTIC STRIP DKT3001 10P	\$5.60
27983474	PLASTIC STRIP DKT3014 10P	\$10.40
27983475	PLASIC STRIP DKT3020 10P	\$10.40
27983480	PLASTIC STRIP DKT3010 10P	\$10.40
84642462	KRK Charger, 4020, 4040	\$16.00
84642472	KRK Charger, 5020, 5040	\$17.60
84642601	Power Supply 50,60,70	\$13.60
84642602	PLCM 40XX PS	\$21.60
84718504	PLCM KRK USB Cable	\$3.20
84743411	PLCM KRK Battery,4020/40	\$29.60
84743424	PLCM KRK 50xx, Battery	\$30.40
84771926	PLCM KRK Belt Clip	\$7.20
1520-37214-001	SLINK 8400 Std. Battery	\$56.80
1520-37215-001	SLINK 8400 Ext. Battery	\$70.40
1-AP	ANALG LINE PROTCTR PORTA	\$12.00
1-DP	DKT/DID PROTCTR-PORTA TYP	\$12.00
2200-30720-001	SpectraLink 8410 Speakerphone Dock	\$178.40
2200-37025-001	Spectralink 8440 bundle	\$518.40
2200-37027-001	Spectralink 8450 bundle	\$858.40
2200-37028-001	Spectralink 8450 bundle	\$858.40
2200-37036-001	8400 Quad charger kit	\$243.20
2200-37036-701	8400 Quad charger kit	\$243.20
2200-37050-001	SLNK 8440 NA Blue Bundle	\$2,412.80
2200-37052-001	SLNK 8450 NA Handset Blue	\$3,689.60
2200-37053-001	SLNK 8450 NA HST Black	\$3,689.60
2200-37169-001	8030 Quad Chrgr Bundle	\$2,252.00
2200-37237-001	Spectralink 8440 Handset	\$632.80
2200-37238-001	Spectralink 8450 Handset	\$951.20
350-032	ONLINE PROTCTR GRD-STAP	\$7.20
350-055	AC GROUND BAR RE UPS/COND	\$8.00
350-121	5 Point Grounding Kit	\$5.60
4212908L1	Total Access 908 gateway	\$858.40
4212908L1	Total Access 908 gateway	\$858.40

4242908L1	Total Access 908e gateway	\$1,773.60
4242908L1	Total Access 908e gateway	\$1,773.60
5S-AP	ANALG PROTCTR-5PIN-BASE	\$12.00
5S-DP	DKT/DID PROTCTR-5P1N BASE	\$12.00
6-AP	ANALG PROTCTR-66M150 BLK	\$12.80
6-DP	DKT/DID PROTCTR-66M150BLK	\$12.80
ABCS1A	CIX100 BATT.CHRGR.SUBASSY	\$68.00
ACD-APPL-SWB	ACD APP SW PKG	\$684.80
ACD-BASC-ADDL1	BASIC 1 ADDL AGT	\$14.40
ACD-CALL RUTR	LIC. ACD CALL ROUTER	\$1,036.00
ACD-D120JCT	12 PORT PCI CARD	\$1,858.40
ACD-ENHD-ADDL1	ENHANCED 1 ADDL AGT	\$22.40
ACD-IVR	OAISYS IVR OPTION	\$1,880.00
ACD-MMQ-BDL	CHAT/WEB CALLBACK	\$1,200.00
ACD-NET PH SEAT	LIC. PER USER NETPH/CHAT	\$100.80
ACD-NETPH-VO	NETPHONE VOIP LICENSE	\$42.40
ACD-STARTER-TOS	ACD DONGLE BUNDLE	\$114.40
ACD-UPGR-ENHD1	UPGRADE TO ENHANCED 1 AGT	\$10.40
ACD-VA-PER PORT	LIC.PER PORT VOICE ASSIST	\$304.00
ACTU3A-S	CIX100 R4 PROCESSOR Small	\$636.00
AETS1A	CIX100 NIC SUBASSEMBELY	\$76.00
AMDS1A	CTX100/CTX670 RM MODEM	\$120.00
APSU112A	CIX100 POWER SUPPLY	\$148.00
ARCS1A	CIX100 4-DTMF REC. SUBASY	\$112.00
ASTU1A	2-PORT STD STATION INTF	\$158.40
ATT-CT2-XPRO-R4	Rev4-ATT CONSOLE PC	\$1,200.00
ATT-RCVY-DVD-R4	R4 ATT CONSOLE RECVRY DVD	\$26.40
B50MT1A	SHIELDING KIT	\$24.00
BACL240A	208/240 VAC POWER CORD	\$28.00
BATHC1A(W)	CTX ATT. HANDSET & CRADLE	\$64.00
BAT11A(W)	CTX ATT. CONS. INTERFACE	\$280.00
BBDB1A	BATTERY DIST BOX-424I	\$304.00
BBMS1A	CIX670 EXPAN MEM SUBASSY	\$472.00
BBTC1A-2.0M	BATTERY CABLE:BBDB TO BAT	\$72.00
BCCB120A	CONDUIT BOX: 120 VAC	\$312.00
BCOCIS1A	EXPN CO LINE CARD W/CLID	\$263.20
BCOCIU1A	BASE CO LINE CARD W/CLID	\$343.20
BCTU2A/AMDS1A	CIX670 R4 PROCESSOR & MDM	\$1,480.00
BDCL1A-M2	REMOTE CABINET CABLE M2	\$72.00
BDCL1A-MS1	REMOTE CABINET CABLE MS1	\$64.00
BDCL1A-S2	REMOTE CABINET CABLE S2	\$72.00
BESCB1A+PS	AMP.CNTRL BOX&PWR SPY	\$120.00
BEXU1A	CIX670 PROCESSOR EXP.MOD.	\$960.00
BFIF1A	FLR MNT KIT W.3WL BRKTS	\$80.00
BHEU1A	HEADSET/HESB INTF W. AMP	\$9.60
BPC11A	PC INTERFACE DKT-3000	\$176.00
BPL100	Std Li-Ion Batt Pk	\$42.40
BPL200	Ext. Li-Ion Batt Pk	\$56.80
BPL300	Ultra Ext. Li-Ion Batt Pk	\$70.40
BPSB240A	POWER STRIP: 208 OR 240	\$136.00
BPSU672A	DK424I/CTX POWER SUPPLY	\$280.00
BPTU1F	ETSI PRI INTERFACE UNIT	\$1,159.20
BPTU2A	ISDN PRI Card	\$1,159.20
BPX100	BATTERY FOR I640 HS	\$56.80
BRPSB120A	CIX670 RM CAB 120V PWR SP	\$80.00
BRPSB240A	CIX670 RM CAB 240V PWR SP	\$173.60
BRPSU672A	CIX670 RM CAB POWER SUPPS	\$309.60
BSIS1A	CTX670 SERIAL INTF. SUBAS	\$176.00
BSLS1A	8 PORT SLT INTFCE SUBASSY	\$272.00
BSLU1A	NO MW SLT STATION INTFCE	\$320.00
BSTCIU1A	SLT STATION CARD W/CLID	\$476.80

BSTCIU2A	8-crct Tel Int w/ di/sup	\$636.00
BSTU2A	8-crct Tel Int w/ di/sup	\$452.00
BTSA1A	TILT STAND DKT/DADM-CHRCL	\$14.40
BTSD1A	TILT STAND DKT-CHAROCAL	\$11.20
BVPU1A	VOIP GATEWAY	\$2,360.00
BVSU1A	OCA UNIT DKT-3000	\$36.00
CHSU40A3	CIX40R3CABINET	\$463.20
CHSU40A3-SYS	CIX40R3 CAB/PS & GCTU2A	\$559.20
CIX1004X8PKG	CIX100 4X8 PACKAGE	\$508.00
CIX100ECONO	CIX100 BASE PACKAGE	\$584.00
CIX100IPPKGLG	CIX100 IP PACKAGE LARGE	\$2,296.00
CIX100IPPKGSM	CIX100 IP PACKAGE SMALL	\$1,116.00
CIX100-SPKG	CIX100-S BASE PACKAGE	\$616.80
CIX100-SVMPKG2	CIX100-S LVMU Package	\$1,315.20
CIX-100TSP	3RD PARTY TSPI-OAI LINK	\$456.80
CIX-100TSP-USB	3RD PARTY TSPI-OAI USB	\$456.80
CIX100VMPKGLG	CIX100 VM PACKAGE LARGE	\$440.80
CIX100VMPKGSM	CIX100 VM PACKAGE SMALL	\$188.00
CIX100VMPRIPKG	CIX100 VM PKG WITH PRI	\$720.00
CIX1200BASEPK	CIX1200 Std Base Package	\$2,844.00
CIX1200BASEPKR	CIX1200 Rack Base Package	\$2,844.00
CIX1200IPPKG	CIX1200 Std IP Package	\$3,284.00
CIX1200IPPKGR	CIX1200 Rack IP Package	\$3,284.00
CIX-1200TSP-USB	3RD PARTY TSPI-OAI USB	\$640.00
CIX1200VMPKGLG	CIX1200 VM Std Pkg Large	\$5,608.00
CIX1200VMPKGLGR	CIX1200 VM Rack Pkg Large	\$5,608.00
CIX200-FLANGE-2	2 CIX200 RACK MT FLANGES	\$4.80
CIX200IPPKGLG	CIX200 IP PACKAGE LARGE	\$2,296.00
CIX200IPPKGSM	CIX200 IP PACKAGE SMALL	\$1,436.00
CIX-200TSP	3RD PARTY TSPI-OAI USB	\$456.80
CIX-200TSP-USB	3RD PARTY TSPI-OAI USB	\$456.80
CIX40IPPKG	CIX40 IP BASE PACKAGE	\$1,205.60
CIX40PKG	CIX40 BASE PACKAGE	\$520.00
CIX40R3-PWR-BDL	CIX40R3 PS + CORD	\$62.40
CIX40UMPKG	CIX40 R2 UM Flexible Pkg	\$1,484.00
CIX40VMPKG	CIX40 VM BASE PACKAGE	\$1,103.20
CIX670BASEPK	CIX670 BASE PACKAGE	\$1,105.60
CIX670HOTELPK10	CIX670 Hotel Pkg 10 BSTU	\$3,984.00
CIX670IPPKG	CIX670 IP BASE PACKAGE	\$1,522.40
CIX-670TSP	3RD PARTY TSPI-OAI LINK	\$685.60
CIX-670TSP-USB	3RD PARTY TSPI-OAI USB	\$685.60
CIX670VMPKGLG	CIX670 VM PACKAGE LARGE	\$1,760.80
CIX670VMPKGSM	CIX670 VM PACKAGE SMALL	\$564.00
CIX670VMPRIPKG	CIX670 VM PKG WITH PRI	\$1,220.00
CIX-AG-ACDSYSVC	CIX-ACDSYS-ADMIN-GUIDE-VC	\$6.40
CIX-BL-ATCON-VA	CIX BLK KEY LABEL ATT CON	\$12.80
CIX-CD-CACCD-VD	CIX-CD-APP-S/W&DOC-LIB	\$8.00
CIX-CD-CCSDD-VA	DIALOGIC DRIVER	\$8.00
CIX-CD-DATC-VA	CIX/CTX DIGITL ATT CON CD	\$8.00
CIX-CD-IPATT-VA	CIX-IP-ATTCON-APPL-CDR-VA	\$8.00
CIX-CD-MASRE-VH	MAS Recovery CD Set V1.23	\$24.00
CIX-CD-MASRE-VI	2UMAS XPSP2C RECOVERY DVD	\$24.00
CIX-CD-MASRE-VJ	2UMAS-HMP3-RECOVERY DVD	\$24.00
CIX-CD-MASRE-VK	MAS-NUNCE-RECOVERY DVD	\$24.00
CIX-CDMMASDR-VB	MicroMAS-D XP2C Recov CDS	\$24.00
CIX-CDMMASDR-VC	MMAS-H RECOV CDS-SG VIEW	\$24.00
CIX-CDMMASHR-VD	MICROMAS-H-HMP3-Recov CDs	\$24.00
CIX-CDMMASHR-VE	MMAS-H RECOV CDS-NUNCE	\$24.00
CIX-CDMMASHR-VF	MMAS-H RECOV CDS-SG VIEW	\$24.00
CIX-CTX-QRG-VB	CIX-CTX-DKT-QUIK-REF-GUID	\$4.80
CIX-DATTCONS	CIX/CTX Attendant Console	\$1,788.00

CIX-IG-CCACD-VE	CIX ACD INSTALL GUIDE	\$4.80
CIX-IM-IPATT-VB	CIX IP ATT CONSOLE I&M VD	\$8.00
CIX-IPATTCONS	IPATTDCON SYS-2KPRO-2PCI	\$1,868.00
CIX-MA-INMT-VH	CIX Install Maint Manual	\$48.00
CIX-MA-INMT-VI	CIX Install Maint Manual	\$65.60
CIX-MA-PRGM1-VK	CIX Prog Manual Vol 1	\$32.00
CIX-MA-PRGM2-VB	CIX-STG-ES5-PROG-MANUL-VB	\$24.00
CIX-QC-ALLVP-VA	Strata CIX Voice Pro QRG	\$4.80
CIX-QC-GVPH-VA	CIX40 VOICE PROCESS QRG	\$4.80
CIX-QR-IPATT-VA	CIX-IP-ATTC-QRG-SINGLE-VA	\$0.80
CIX-QR-SESR5-VA	CIX-STG-ES5-QUICKGUIDE-VA	\$7.20
CIX-QR-STMSG-VA	Strata Messaging VM QRC	\$5.60
CIX-SG-INSIT-VC	CIX-INSIGHT-SUPE-GUIDE-VC	\$4.00
CIX-UG-ALLVP-VA	Strata CIX Voice Pro UG	\$8.00
CIX-UG-DATT-VA	CIX-ATT-CONSOL-USER-GUIDE	\$9.60
CIX-UG-DKIPT-VE	CIX-DKT-IPT-USER-GUIDE-VE	\$9.60
CIX-UG-SESR5-VA	CIX-STG-ES5-USER-GUIDE-VA	\$7.20
CIX-UG-STMSG-VA	Strata Messaging VM UG	\$8.00
CO-A-4003	3 LED	\$189.60
CO-A-4006	6 LED	\$249.60
CO-A-4010M-AT	10 LED	\$261.60
CO-A-4010M-TG	10 LED	\$261.60
CO-A-4015-AT	15 LED, Dual	\$312.00
CO-A-4015-TG	15 LED, Single	\$312.00
CO-A-4020M-AT	20 LED	\$354.40
CO-A-4020M-TG	20 LED	\$354.40
CO-A-4025-AT	25 LED, Dual	\$329.60
CO-A-4025-TG	25 LED, Single	\$329.60
CO-A-4030-AT	30 LED, Dual	\$396.00
CO-A-4030M-AT	30 LED	\$418.40
CO-A-4030M-TG	30 LED	\$418.40
CO-A-4030-TG	30 LED, Single	\$396.00
CO-A-4045-AT	45 LED, Dual	\$590.40
CO-A-4045-TG	45 LED, Single	\$590.40
CO-A-4050-AT	50 LED, Dual	\$658.40
CO-A-4050-TG	50 LED, Single	\$658.40
CO-A-4060-AT	60 LED, Dual	\$784.00
CO-A-4060-TG	60 LED, Single	\$784.00
CO-A-4075-AT	75 LED, Dual	\$834.40
CO-A-4075-TG	75 LED, Single	\$834.40
CO-A-4100-AT	100 LED, Dual	\$927.20
CO-A-4100-TG	100 LED, Single	\$927.20
CO-A-4125-AT	125 LED, Dual	\$1,136.80
CO-A-4125-TG	125 LED, Single	\$1,136.80
CO-A-4150-AT	150 LED, Dual	\$1,348.80
CO-A-4150-TG	150 LED, Single	\$1,348.80
CO-A-4175-AT	175 LED, Dual	\$1,559.20
CO-A-4175-TG	175 LED, Single	\$1,559.20
CO-A-4200-AT	200 LED, Dual	\$1,684.80
CO-A-4200-TG	200 LED, Single	\$1,684.80
CO-A-4225-AT	225 LED, Dual	\$1,937.60
CO-A-4225-TG	225 LED, Single	\$1,937.60
CO-A-4448-1	48 Zones with 1 Red LED	\$1,651.20
CO-AUR-2000	ARRA Sys Wireless Apps	\$9,552.80
CO-AUR-2001	ARRA Sys Non-Wireless	\$7,967.20
CO-AUR-CLIENT	ARRA C/S (Max 10)	\$2,042.40
CO-B-111	Bedside Station	\$45.60
CO-B-113	Bedside Station	\$51.20
CO-B-122	Bedside Station	\$68.00
CO-B-211	Bedside Station	\$51.20
CO-B-222	Bedside Station	\$84.00

CO-B-311	Bedside Station	\$58.40
CO-B-322	Bedside Station	\$88.80
CO-BB-02	Flush Metal Back Box	\$34.40
CO-BB-03	Flush Metal Back Box	\$60.00
CO-BB-04	Flush Metal Back Box	\$60.00
CO-BB-05	Flush Metal Back Box	\$60.00
CO-BB-06	Flush Metal Back Box	\$60.00
CO-BB-07	Flush Metal Back Box	\$68.00
CO-BB-08	Flush Metal Back Box	\$76.00
CO-CUSTOM-ITEM1	Custom work	\$6.40
CO-D-111	Duty Station	\$131.20
CO-D-112	Duty Station	\$110.40
CO-D-312	Duty Station-3 gang	\$122.40
CO-DC-064E	ARRA 64 Port Collector	\$3,333.60
CO-DC-128E	ARRA 128 Port Collector	\$3,578.40
CO-DP-9000R	DESKTOP PAGER	\$731.20
CO-DS-110	Duty Station	\$114.40
CO-E-101	Emergency Station	\$51.20
CO-E-101-CB	Emergency Station C-BLUE	\$64.00
CO-E-103	Emergency Station Drop	\$58.40
CO-E-104-1	Emergency String Station	\$34.40
CO-E-104-1-WP	E-104-1 W/Water Seal	\$42.40
CO-E-107	Check-In Station	\$44.00
CO-E-108A	Emergency Station	\$118.40
CO-E-113	Emergency Station	\$38.40
CO-E-114	Emergency Station	\$18.40
CO-E-114-1	Emergency String Station	\$20.80
CO-E-114-3	Emergency String Station	\$25.60
CO-E-114-WP	Emergency String Station	\$20.80
CO-E-201	Emergency Station 2-gang	\$58.40
CO-E-204-1	Emergency String Station	\$36.00
CO-E-214-3	Emergency String Station	\$26.40
CO-GA-485	ID OPTION	\$612.80
CO-GA-ANT1	RUBBER DUCK 3" ANTENNAE	\$44.80
CO-GA-ANT2	CIRC POLARIZED DIR ANT	\$482.40
CO-GA-ANT3	PATCH ANT WITH 3' COAX	\$436.80
CO-GA-PHI	PAGING OPTION (240 FEET)	\$339.20
CO-GA-PLO	PAGING OPTION (120 FEET)	\$224.00
CO-GA-REC	WANDER CONTROL RECEIVER	\$1,667.20
CO-GA-REP	PAGING REPEATER	\$804.80
CO-GA-TAG	GUARDIAN ANGEL TAG	\$77.60
CO-HWN6691UA	1 Lamp Dome Light	\$46.40
CO-HWN6695UA	5 Lamp Dome Light	\$59.20
CO-L-101	One Lamp Corridor Light	\$21.60
CO-L-102	Two Lamp Corridor Light	\$25.60
CO-L-103	Three Lamp Corridor Light	\$30.40
CO-L-203	Three Lamp Cor 2 gang	\$33.60
CO-L-422	2 Two Lamp Lights	\$76.00
CO-L-423	2 Three Lamp Lights	\$84.80
CO-LC-064-E	ARRA Light Control Unit	\$3,333.60
CO-LS-203	Buzzer 3 lamp cor 2-gang	\$49.60
CO-NA-100	NETWORK ADAPTER	\$240.80
CO-NC-102D	Solid State Control	\$670.40
CO-P-512241A	PS12/24VDC	\$160.00
CO-P-512243A	12/24 VDC 3 AMPS	\$379.20
CO-PP-9000-AW	Pocket Pager	\$189.60
CO-RE-100E	Range Extender (Repeater)	\$726.40
CO-RP-102E	HP Rep w/battery back-up	\$662.40
CO-S-111	Duty Station	\$172.00
CO-S-112	Duty Station	\$131.20
CO-S-234AS	4 Button Status Station	\$175.20

CO-SE-01	Desk Top Sloped Enclosure	\$211.20
CO-SE-02	Desk Top Sloped Enclosure	\$211.20
CO-SE-03	Desk Top Sloped Enclosure	\$211.20
CO-SE-04	Desk Top Sloped Enclosure	\$211.20
CO-SE-05	Desk Top Sloped Enclosure	\$240.00
CO-SE-06	Desk Top Sloped Enclosure	\$240.00
CO-SE-07	Desk Top Sloped Enclosure	\$240.00
CO-SE-08	Desk Top Sloped Enclosure	\$240.00
CO-SRV-100E	Aerocomm Server Trans	\$314.40
CO-SW-106	6' Call Cord	\$15.20
CO-SW-110	10' Call Cord	\$21.60
CO-SW-206	6' Press Cord	\$49.60
CO-SW-210	10' Press Cord	\$84.00
CO-TR-9010-W5	Trans paging 5 W w/FCC	\$1,895.20
CO-TR-D100IVE	WINDOW TRANSMITTER	\$95.20
CO-TR-P100E	Water Res Pendant-Single	\$122.40
CO-TR-P200SE	Button Trans, single	\$130.40
CO-TR-S100E	SMOKE DETCTOR	\$214.40
CO-TR-ST100BE	ARRA Bed Station, Single	\$244.80
CO-TR-ST100E	ARRA Pull Cord (Surface)	\$111.20
CO-TR-U100IVE	Reduced Size Univ Trans	\$87.20
CO-TU-100-E	ARRA Wired Test Unit	\$890.40
CO-WE-01	Surface Wall Enclosure	\$131.20
CO-WE-02	Surface Wall Enclosure	\$131.20
CO-WE-03	Surface Wall Enclosure	\$131.20
CO-WE-04	Surface Wall Enclosure	\$131.20
CO-WE-05	Surface Wall Enclosure	\$160.00
CO-WE-06	Surface Wall Enclosure	\$160.00
CO-WE-07	Surface Wall Enclosure	\$160.00
CO-WE-08	Surface Wall Enclosure	\$160.00
CO-Z-103	Zone Light-2 gang	\$165.60
CO-Z-203	Zone Light-2 gang	\$185.60
CPD316	LINK3000 UNIV DIGI MOD	\$3,014.40
CSC301	LINK3000 1SHLF SYS CTRLR	\$5,810.40
CSC320	LINK3000 20SHLF SYS CTRLR	\$13,903.20
CSO301	LINK3000 1SHLF OAI CTRLR	\$9,485.60
CTI-CM-STD1	CM STD LICENSE	\$24.00
CTI-NETPH-ACD	STRATA ACD SYSTEM ADDON	\$227.20
CTI-NETPH-ST10	NETPHONE 10 CLIENT PACK	\$684.80
CTI-NETPH-SWB	NETPHONE SW ONLY BUNDLE	\$684.80
CTI-NETSV-SWA	NETSERVER BUNDLE	\$342.40
CTI-OCS-TOS	OCS RCC DONGLE	\$80.00
CTI-TAS-AGENT	TAS AGENT	\$114.40
CTI-TAS-BASE	TAS BASE SYSTEM	\$2,856.00
CTI-TAS-CONV	TAS CONVERSION	\$2,856.00
CTI-TAS-DC1	TAS DISPLAY CENTRAL	\$1,085.60
CTI-TAS-DESUP	TAS DESKTOP RULE	\$95.20
CTI-TAS-ENTER	TAS ENTERPRISE	\$1,714.40
CTI-TAS-ESSBASE	ESSENTIAL BASE SYSTEM	\$1,314.40
CTI-TAS-ESSCLI	ESSENTIAL CLIENT	\$160.00
CTI-TAS-ESSEXTN	ESSENTIAL ADDL EXTENSION	\$228.80
CTI-TAS-ESSXML	ESSENTIAL XML RECORD	\$1,143.20
CTI-TAS-IEXWF	TAS IEX WFM ITEGRATION	\$4,600.00
CTI-TAS-LICUP	TAS LICENSE UPDATE	\$0.00
CTI-TAS-MT	MYTASREPORTER BASIC	\$1,600.00
CTI-TAS-MTSUP	MYTASREPORT SUPERVISOR	\$342.40
CTI-TAS-MTUPG	MYTASREPORT UPGRADE	\$1,428.00
CTI-TAS-NETP	TAS NP INTEG	\$0.01
CTI-TAS-SUP1	TAS SUPERVISOR 1	\$1,085.60
CTI-TASSUP-CONA	TAS SUP PER AGENT	\$11.20
CTI-TASSUP-CONB	TAS SUP BASE RENEW	\$571.20

CTI-TASSUP-CONR	TAS SUP REENLIST SITE	\$571.20
CTI-TASSUP-CONS	TAS SUP PER SITE	\$2,285.60
CTI-TASSUP-MT	MYTASREPORT SUPPORT	\$343.20
CTI-TAS-XML	TAS XML CALL RECORD	\$1,632.80
CTI-TMENT-2003	TRACER/TALKUMENT WIN2003	\$1,365.60
CTI-TMENT-DPA	TMENT D TO P UPGRADE	\$19.20
CTI-TMENT-DPE	TMENT D TO P UPGRADE	\$19.20
CTI-TMENT-DPF	TMENT D TO P UPGRADE	\$19.20
CTI-TMENT-DPS	TMENT D TO P UPGRADE	\$19.20
CTI-TMENT-RSYS	TALKUMENT REFRESH	\$2,471.20
CTI-TMENT-SOA	TALKUMENT SMALL ANALOG	\$5,600.00
CTI-TMENT-SOF	TALKUMENT SMALL OFFICE	\$4,114.40
CTI-TMENT-SUPG	TALKUMENT SO UPDATE	\$3,314.40
CTI-TMENT-SWPP	TALKUMENT 1 VOIP LIC	\$228.80
CTI-TMENT-SYS	TALKUMENT SYSTEM	\$7,428.80
CTI-TRACER-16P	TRACER 16 PORT VOICE	\$2,308.80
CTI-TRACER-16S	TRACER 16 PORT STATION	\$2,856.80
CTI-TRACER-24A	TRACER 24 ANALOG PORT	\$3,085.60
CTI-TRACER-24P	TRACER SINGLE T1	\$4,000.00
CTI-TRACER-24PB	TRACER T1 W/LICENSE	\$6,856.80
CTI-TRACER-24S	TRACER 24 PORT STATION	\$3,908.80
CTI-TRACER-48P	TRACER DUAL T1	\$5,714.40
CTI-TRACER-48PB	TRACER DUAL T1 W/LICENSE	\$9,152.00
CTI-TRACER-4P	TRACER 4 PORT VOICE	\$696.80
CTI-TRACER-8P	TRACER 8 PORT VOICE	\$1,314.40
CTI-TRACER-8S	TRACER 8 PORT STATION	\$1,805.60
CTI-TRACER-8SD	TRACER 8 PORT ADDON	\$1,080.00
CTI-TRACER-AD	TRACER ADVANCED BASE	\$5,685.60
CTI-TRACER-ADP	TRACER ADV PLUS BASE	\$11,154.40
CTI-TRACER-ADPR	TRACER ADV PLUS RAID	\$12,268.80
CTI-TRACER-ADR	TRACER ADVANCED BASE RAID	\$6,571.20
CTI-TRACER-CLI	TRACER MANAGEMENT CLIENT	\$571.20
CTI-TRACER-DPAD	TRACER D TO P UPGRADE	\$76.80
CTI-TRACER-DPAP	TRACER D TO P UPGRADE	\$143.20
CTI-TRACER-DPC	TRACER D TO P UPGRADE	\$76.80
CTI-TRACER-DPT	TRACER D TO P UPGRADE	\$48.00
CTI-TRACER-INT	TRACER INTEGRATION	\$3,051.20
CTI-TRACER-RAD	TRACER AD REFRESH	\$3,411.20
CTI-TRACER-RADP	TRACER ADP REFRESH	\$6,692.80
CTI-TRACER-RADR	TRACER AD RAID REFRESH	\$3,943.20
CTI-TRACER-RAPR	TRACER ADP RAID REFRESH	\$7,256.80
CTI-TRACER-RPT	TRACER REPORTER	\$1,714.40
CTI-TRACER-RSTD	TRACER STD REFRESH	\$2,160.00
CTI-TRACER-RSTR	TRACER STR REFRESH	\$2,728.80
CTI-TRACER-SCRC	TRACER SCREEN REC CLIENT	\$114.40
CTI-TRACER-SCRS	TRACER SCREEN REC SERVER	\$6,114.40
CTI-TRACER-SIPB	TRACER SIP BASE SOFTWARE	\$1,143.20
CTI-TRACER-SP10	TRACER ADDL 10	\$343.20
CTI-TRACER-SP20	TRACER ADDL 20	\$571.20
CTI-TRACER-SP50	TRACER ADDL 50	\$1,143.20
CTI-TRACER-ST	TRACER STD BASE	\$3,600.00
CTI-TRACER-STR	TRACER STD BASE RAID	\$4,543.20
CTI-TRACER-VOIP	TRACER COIP RECORD ENGINE	\$456.80
CTI-TRACER-VP	TRACER VOICE PORT	\$228.80
CTI-UNIFIER20	UNIFIER 20 NODE LICENSE	\$3,199.20
CTX28-PWR-ADPTR	CTX28 AC ADAPTOR WITH AC	\$62.40
CTX-GVMU-MODEM	GVMU EXT MODEM ZM 3049	\$128.00
CTX-LCD-MONITOR	17IN FLAT LCD MONITOR	\$716.00
CTX-MA-GVMU-VB	CTX28-GVMU-PROGRAM-MANUAL	\$32.00
CTX-UG-D2004-VA	CTX-DKT2004-CRDLESS-UG-VA	\$6.40
CTX-UG-D3001-VA	CTX-SING-LINE-DKTEL-UG-VA	\$2.40

DADM3220	20-KEY DIGITAL ADM	\$120.00
DCD100	Dual Charging Stand	\$70.40
DCS100	Single Charging Stand	\$49.60
DCX200	DUAL CHRГ STAND FOR i640	\$68.80
DDCB3A	DOOR PHONE CONTROL BOX	\$92.00
DDSS3260	60-KEY DIGITAL DSS CON	\$264.00
DKT2404-PRGKT	Programming Kit	\$203.20
DKT2404-UDR200	Repeater for DKT2404-DECT	\$135.20
DKT3201	1-KEY DIGITAL PHONE	\$60.00
DKT3207-SDNET	7-KEY LCD DKT BLACK NET	\$85.60
DKT3210-S	10-KEY DIGITAL PHONE	\$108.00
DKT3210-SD	10-KEY DIGITAL LCD PHONE	\$148.00
DKT3210-SDNET	10-KEY LCD DKT BACK NET	\$114.40
DKT3210-SNET	10-KEY DKT BLACK NET	\$85.60
DKT3214-SDL	14-KEY DIGITAL LCD PHONE	\$260.00
DKT3214-SDLNET	14-KEY LCD DKT BLACK NET	\$216.80
DKT3220-S	20-KEY DIGITAL PHONE	\$152.00
DKT3220-SD(W)	20KEY WHT. DIG. LCD PHONE	\$180.00
DKT3220-SDNET	20-KEY LCD DKT BACK NET	\$143.20
DMG1004LSW	DIALOGIC 4 PORT MEDIA GW	\$987.20
DMG1008LSW	DIALOGIC 8 PORT MEDIA GW	\$1,394.40
DP5000-QRG-VA	DP5000 Quick Ref Guide	\$4.80
DP5000-UG-VC	DP5000 User Guide	\$9.60
DP5018-SNET	10-key DKT Net	\$85.60
DP5022-SDMNET	10-key LCD DKT Net	\$85.60
DP5022-SDNET	10-key LCD DKT Net	\$114.40
DP5032-SDNET	20-key LCD DKT Net	\$143.20
DP5122-SDNET	10-key B-LCD DKT Net	\$151.20
DP5130-FSDLNET	10-key B-LCD DKT FD Net	\$261.60
DP5130-SDLNET	10-key B-9LCD DKT Net	\$212.80
DP5132-SDNET	20-key B-LCD DKT Net	\$176.80
EFMC-25-PKG	EFMC 25 for IPedge/CIX	\$4,484.00
EFMC-25UL-PKG	25 User System Package	\$5,540.00
EFMC-5-PKG	EFMC 5 for IPedge/CIX	\$1,789.60
EFMC-5UL-PKG	5 User System Package	\$1,980.00
EFMC-5ULPKG-NFR	5 User System Package NFR	\$1,371.20
EFMC-LIC-25UL	25 USER LICENSE	\$3,531.20
EFMC-LIC-5UL	25 user license	\$832.00
EFMC-LIC5UL-NFR	5 User License NFR	\$594.40
EFMC-LIC-SUP	One year support license	\$160.00
EFMC-RCVRY-A	uMobility Recovery CD r-A	\$26.40
EFMC-RCVRY-B	uMobility Recovery CD r-B	\$26.40
EFMC-RCVRY-D	uMobility Recovery CD r-D	\$26.40
EFMC-RCVRY-F1	uMobility Rcvry F CELD	\$26.40
EFMC-RCVRY-F2	uMobility Rcvry F MM3	\$26.40
EFMC-RCVRY-F3	uMobility Rcvry F MM4	\$26.40
ES2010GP	8-Port 10/100/1000	\$280.00
ES-2024G	24 port 10/100/1000 Smart switch	\$391.20
ES-3024GP	24 port 10/100/1000 POE	\$1,006.40
FER-CORE-ISDN	FERRITE CORE FOR PRI,BRI	\$8.00
GCQ100	Quad Charger, Batt Packs	\$221.60
GN01-0241	GN2110	\$53.60
GN02-3000	Busy indicator light	\$24.00
GN14151-02	GN 9300 Battery	\$20.00
GN1903-820-107	GN1900 Single	\$42.40
GN1909-820-107	GN1900 Dual	\$55.20
GN1983-829-107	GN1900 USB Single	\$41.60
GN1989-829-107	GN1900 USB Dual	\$53.60
GN2104-820-105	GN2100 NC 4 in1	\$84.00
GN220-09	JBRA Link 220	\$56.00
GN27352101	Training cord	\$18.40

GN6430-17-20	GO-6430-17-20-205-MONO	\$160.80
GN6470-15-207	GO-6470-15-207-505-MONO	\$386.40
GN88011-96	GN1210 CORD	\$23.20
GN9129-808-215	GN9125 DUO	\$232.80
HDST ASSY DKT3B	HANDSET&CORD GRAY DKT3K	\$16.80
HDST ASSY DKT3W	HANDSET&CORD WHITE DKT3K	\$16.80
HDST CRD 6'WH	HANDSET CORD 6'MDLR.WHYTE	\$1.80
HESC1A-65	HESB CONNECTOR CABLE	\$12.00
I-CM-1	Call Manager	\$70.40
I-CM-STD1	Call Manager Standard	\$24.00
I-CM-V1	Call Manager Voice	\$44.00
I-CP-AUX	Auxillary Channel License	\$48.00
I-CP-CSTA	CSTA license	\$102.40
I-CP-IPENET	IPedge Net ILic	\$76.00
I-CP-SOFTIPT	Enable one SoftIPT	\$105.60
I-CP-TRUNK	Trunk channel	\$92.00
I-CP-TRUNK-DISC	IPedge Discount Trunk	\$68.00
I-CP-USR2	2 SIP Lines	\$140.00
I-CP-USR-EC	User/endpoint Lic. on EC	\$74.40
I-CP-USR-EM	User/endpoint Lic. on EM	\$110.40
I-CP-USR-EP	User/endpoint Lic. on EP	\$59.20
I-CP-USR-SUR-EC	User Surv Lic on EC	\$20.80
I-CP-USR-SUR-EM	User Surv Lic on EM	\$30.40
IDC100	DC POWER SUPPLY 48V	\$1,751.20
IDM5060	60 KEY IP DSS CONSOLE	\$277.60
I-EC-1A	IPEDGE SML SERVER PM	\$2,564.00
I-EM-1A	IPEDGE MED SERVER PM	\$7,143.20
I-EM-1B	IPedge EM with RAID	\$10,032.80
I-EP-1A	IPedge EP server	\$630.40
IES16-UP-4PORT	IES16 4 PORT UPGRADE	\$2,160.00
IES16-XP-08-PKG	IES16 XPE 8 PORT PACKAGE	\$3,312.00
IES16-XP-12-PKG	IES16 XPE 12 PORT PACKAGE	\$5,049.60
IES16-XP-16-PKG	IES16 XPE 16 PORT PACKAGE	\$6,440.80
IES16-XP-4GB CF	IES16 XPE SPARE 4GB CF	\$171.20
IES16-XPE-4	SG-IES16-XPE-4P-20UM	\$2,512.00
IES32-UP-4PORT	IES32 4PORT REMOTE UPGRAD	\$2,160.00
IES32-UP-DB+4P	IES32 DAUBOARD+4P UPGRADE	\$2,560.00
IG-1010300	IGEAcom 300	\$312.00
IG-1010301	IGEAcom 301 w/page	\$372.00
IG-1010500	IGEAcom 500 Wireless	\$390.40
IG-1010501	IGEAcom 501 Wireless/page	\$442.40
IG-1010600	IGEAcom 600	\$323.20
IG-1010601	IGEAcom 601 w/page	\$383.20
IG-1010700	IGEAcom 700 Wireless	\$401.60
IG-1010701	IGEAcom 700	\$457.60
IG-1020400	MiAlert Monitoring Unit	\$216.00
IG-1020501	IGEAcom MP501	\$453.60
IG-1220400	MiAlert Common Area Unit	\$230.40
IG-2010008	Single Gang	\$28.80
IG-2010019	Res wird pull station	\$52.00
IG-2010122	Res wired pull station	\$52.00
IG-2010156	Wirelessupgrade kit	\$89.60
IG-2010176	Wireless Module-Resident	\$89.60
IG-2010325	Electrical 3 gang	\$16.00
IG-2010389	3 gang surface metallic	\$41.60
IG-2010399	3 gang surface white	\$38.40
IG-3001001	wireless necklace	\$89.60
IG-3001002	Wireless bracelet	\$90.40
IG-3001004	Dome Light - 4 bulb	\$74.40
IG-3001050	Resident wireless pull	\$85.60
IG-3001060	RF 3 Sensor	\$96.80

IG-3001070	MiAlert RF3 (2 inputs)	\$74.40
IG-3001115	24V Power Supply	\$297.60
IG-3001150	Resident wireless pull	\$81.60
IG-3001201	MiAlert Pendant	\$67.20
IG-3001222	10 necklaces	\$42.40
IG-3001223	10 bracelets	\$48.00
IG-3001224	10 pendant lanyards	\$63.20
IG-3001225	10 pendant bracelets	\$68.80
IG-3001250	MiAlert Pullcord	\$89.60
IG-3720050	Momentary Call P Extender	\$29.60
IG-3752001	Bed Exit System	\$615.20
IG-4001050	Wireless pull cord	\$92.80
IG-4001150	wireless pull cord	\$85.60
IG-4001200	e-Call programming kit	\$223.20
IG-4001208	Call Cord with Red Button	\$43.20
IG-4001210	Dome Light Module	\$37.60
IG-4001300	programming software kit	\$223.20
IG-4010002	Pat wired pull station	\$56.00
IG-4010020	Pat wired pull station	\$56.00
IG-5001000	Battery - NICD	\$13.60
IG-5001025	Battery	\$312.00
IG-5001200	Battery - 2	\$4.80
IG-5001400	Battery MiAlert Monitor	\$18.40
IG-5001500	Battery MiAlert Pend (10)	\$25.60
IG-5001925	25 Battery Gang Charger	\$468.80
IG-6000001	P307 2 FEMALE 307 RECEP	\$164.80
IG-6000015	1/4" Jack Dummy Plug	\$20.00
IG-6000094	receptacle gang pigtails	\$74.40
IG-6000183	1G S103 W/PIGTAILS	\$46.40
IG-6010040	LIGHT CONT 100-130 V	\$195.20
IG-6010050	LIGHT CONT 210-280 V	\$195.20
IG-7100025	TollGuard upg 25 Seats	\$509.60
IG-7100100	TollGuard upg 100 Seats	\$1,528.00
IG-7100104	4 Port Analog DS	\$4,456.80
IG-7100108	8 Port Analog DS	\$6,210.40
IG-7100112	12 Port Analog DS	\$7,938.40
IG-7100210	Pocket Paging Package	\$3,056.00
IG-7100211	Upg Notification Points	\$3,056.00
IG-7100212	Upg ICS (Analog)	\$3,056.00
IG-7100215	4 Line Alphanumeric Pager	\$244.80
IG-7100219	APOLO 8 PORT DOOR CONTACT	\$636.00
IG-7400104	4 Port Digital DS	\$7,785.60
IG-7400108	8 Port Digital DS	\$9,660.80
IG-7400116	16 Port Digital DS	\$16,874.40
IG-7420000	Active alarm screen-5 pk	\$1,161.60
IG-7680004	4 station Raid 1	\$8,731.20
IG-7680008	8 station Raid 1	\$10,320.80
IG-7680016	16 station Raid 1	\$14,581.60
IG-7680024	24 station Raid 1	\$19,768.00
IG-7710425	ICS Lite Analog 4 Port	\$6,046.40
IG-7710825	ICS Lite Analog 8 Port	\$9,388.80
IG-7711225	ICS Lite Analog 12 Port	\$12,706.40
IG-7740425	ICS Digital - 4 Port	\$9,375.20
IG-7740825	ICS Digital - 8 Port	\$12,840.00
IG-7800250	Additional 250 Voicemail	\$1,018.40
IG-7810200	B-200 for bilingual units	\$509.60
IG-8010300	eCall 200 unit	\$391.20
IG-8010301	eCall 201 unit	\$442.40
IG-9051100	e-call rep infrared tool	\$208.00
IG-9051105	replacement infrared tool	\$208.00
I-MS-BASE	IPedge MS Base	\$288.80

I-MSG-ADV	Messaging Advanced User	\$12.00
I-MSG-ADV UP	Messaging Advanced Upgrd	\$7.20
I-MSG-BASE-EC	IPedge MSG EC	\$72.00
I-MSG-BASE-EM	IPedge MSG EM	\$216.00
I-MSG-BASE-EP	IPedge MSG EP	\$34.40
I-MSG-CH	Messaging Channel	\$0.80
I-MT-A	Meeting - Audio Conf	\$98.40
I-MT-RCD	Meeting Conf Record	\$112.80
I-MT-W	Meeting Web Port	\$192.00
IN-100 EXP-CAB	Installation of CIX/CTX100 Expansion Cabinet.	\$91.00
IN-100-S	Install & Program CIX/CTX100-S Base Package System.	\$317.00
IN-1C3-1C5-D-PL	1-Cat3 ,1-Cat5e plen 1-DJ	\$258.00
IN-1C3-1C5-D-PV	1-Cat3 ,1-Cat5e pvc 1-DJ	\$215.00
IN-1C3-1C6-D-PL	1-Cat3 ,1-Cat6 plen 1-DJ	\$306.00
IN-1C3-1C6-D-PV	1-Cat 3 ,1-Cat 6 pvc 1-DJ	\$237.00
IN-1C3-2C5-Q-PL	1-Cat3, 2-Cat5e plen 1-QJ	\$349.00
IN-1C3-2C5-Q-PV	1-Cat3, 2-Cat5e pvc 1-QJ	\$296.00
IN-1C3-2C6-Q-PL	1-Cat 3, 2-Cat6 plen 1-QJ	\$409.00
IN-1C3-2C6-Q-PV	1-Cat3, 2-Cat6 pvc 1-QJ	\$328.00
IN-1C3-3C5-Q-PL	1-Cat3, 3-Cat5e plen 1-QJ	\$441.00
IN-1C3-3C5-Q-PV	1-Cat3, 3-Cat5e pvc 1-QJ	\$376.00
IN-1C3-3C6-Q-PL	1-Cat3, 3-Cat6 plen 1-QJ	\$511.00
IN-1C3-3C6-Q-PV	1-Cat 3, 3-Cat6 pvc 1-QJ	\$419.00
IN-1C3-S-PL	1-Cat3 plen. cable 1-SJ	\$172.00
IN-1C3-S-PV	1-Cat3 pvc cable 1-SJ	\$144.00
IN-1C5-D-PV	1-Cat5e pvc cable 1-DJ	\$151.00
IN-1C5E-D-PL	1-Cat5e plen. cable 1-DJ	\$188.00
IN-1C6-D-PL	1-Cat6 plen. cable 1-DJ	\$237.00
IN-1C6-D-PV	1-Cat6 pvc cable 1-DJ	\$177.00
IN-20-DADM	Install & Program Add-on Module	\$16.00
IN-2C3-1C5-Q-PL	2-Cat3, 1-Cat5e plen 1-QJ	\$328.00
IN-2C3-1C5-Q-PV	2-Cat3, 1-Cat5e pvc 1-QJ	\$285.00
IN-2C3-1C6-Q-PL	2-Cat3, 1-Cat6 plen 1-QJ	\$376.00
IN-2C3-1C6-Q-PV	2-Cat3, 1-Cat6 pvc 1-QJ	\$296.00
IN-2C3-2C5-Q-PL	2-Cat3, 2-Cat5e plen 1-QJ	\$419.00
IN-2C3-2C5-Q-PV	2-Cat3, 2-Cat5e pvc 1-QJ	\$366.00
IN-2C3-2C6-Q-PL	2-Cat3, 2-Cat6 plen 1-QJ	\$478.00
IN-2C3-2C6-Q-PV	2-Cat3, 2-Cat6 pvc 1-QJ	\$387.00
IN-2C3-D-PL	2-Cat3 plen. cables 1-DJ	\$242.00
IN-2C3-D-PV	2-Cat3 pvc cables 1-DJ	\$194.00
IN-2C5-D-PV	2-Cat5e pvc cables 1-DJ	\$231.00
IN-2C5E-D-PL	2-Cat5e plen. cables 1-DJ	\$280.00
IN-2C6-D-PL	2-Cat6 plen. cables 1-DJ	\$328.00
IN-2C6-D-PV	2-Cat6 pvc cables 1-DJ	\$269.00
IN-3C3-1C5-Q-PL	3-Cat3, 1-Cat5e plen 1-QJ	\$398.00
IN-3C3-1C5-Q-PV	3-Cat3, 1-Cat5e pvc 1-QJ	\$355.00
IN-3C3-1C6-Q-PL	3-Cat3, 1-Cat6 plen 1-QJ	\$446.00
IN-3C3-1C6-Q-PV	3-Cat3, 1-Cat6 pvc 1-QJ	\$355.00
IN-3C3-Q-PL	3-Cat3 plen. cables 1-QJ	\$301.00
IN-3C3-Q-PV	3-Cat3 pvc cables 1-QJ	\$253.00
IN-3C5E-Q-PL	3-Cat5e plen. cables 1-QJ	\$360.00
IN-3C5-Q-PV	3-Cat5e pvc cables 1-QJ	\$312.00
IN-3C6-D-PV	3-Cat6 pvc cables 1-QJ	\$360.00
IN-3C6-Q-PL	3-Cat6 plen. cables 1-QJ	\$419.00
IN-4C3-Q-PL	4-Cat3 plen. cables 1-QJ	\$360.00
IN-4C3-Q-PV	4-Cat3 pvc cables 1-QJ	\$312.00
IN-4C5E-Q-PL	4-Cat5e plen. cables 1-QJ	\$441.00
IN-4C5-Q-PV	4-Cat5e pvc cables 1-QJ	\$392.00
IN-4C6-D-PV	4-Cat6 pvc cables 1-QJ	\$452.00
IN-4C6-Q-PL	4-Cat6 plen. cables 1-QJ	\$511.00

IN-670 EXP-CAB	Installation of CIX/CTX670 Expansion Cabinet.	\$118.00
IN-6C5-6-PV	6-Cat5e pvc cables 1-6J	\$554.00
IN-6C6-6-PV	6-Cat6 pvc cables 1-6J	\$634.00
IN-ACDBASC+1	Add and configure one basic agent	\$5.00
IN-ACDBASC-SM	Install & Program Basic ACD 10-agent package.	\$403.00
IN-ACD-D4PCI	Installation for ACD-D4PCI PCI card	\$43.00
IN-ACDENHD+1	Add and configure one enhanced agent	\$5.00
IN-ACDNETPHSEAT	Install & Program Net Phone seats.	\$45.00
IN-ACDUPGR+1	Configure one enhanced agent	\$5.00
IN-ADL-C3-PL	Addl 100' Cat 3 Plen	\$48.00
IN-ADL-C3-PV	Addl 100' Cat 3 PVC	\$43.00
IN-ADL-C5E6-PL	Addl 100' Cat 5e/6 Plen	\$65.00
IN-ADL-C5E6-PV	Addl 100' Cat5e/6 PVC	\$59.00
IN-BASIC-100	Install & Program CIX/CTX100 Base Cabinet and Processor.	\$414.00
IN-BASIC-1200	INSTALL&PROGRAM CIX1200	\$639.00
IN-BASIC-670	Install & Program CIX/CTX670 Base Cabinet and Processor.	\$532.00
IN-BASIC-CIX	Install & Program CIX Base Cabinet and Processor.	\$532.00
IN-BATTBKP-100	Installation of Battery Backup Equipment for CIX/CTX100.	\$43.00
IN-BATTBKP-40	Installation of Battery Backup Equipment for CIX40.	\$43.00
IN-BATTBKP-670	Installation of Battery Backup Equipment for CIX/CTX670.	\$43.00
IN-BBMS1A	INSTALL BBMS1A ON BBCU1A	\$80.00
IN-BEXS1A	INSTALL BEXS1A ON BEXU1A	\$80.00
IN-BEXU1A	Install & Program CIX/CTX670 BEXU Processor Expansion card.	\$172.00
IN-BHEU	Installation of BHEU for Headset/HESB.	\$16.00
IN-BPCI	Installation of BPCI inside Digital Telephone.	\$38.00
IN-CIX EXP-CAB	Installation of CIX Expansion Cabinet.	\$86.00
IN-CIX40	Install & Program for CIX40	\$317.00
IN-CORDLESS	Installation/Programming of Cordless Phone	\$134.00
IN-CTX28	Install & Program for CTX28 System.	\$295.00
IN-CTXCONS	Installation and Programming of CIX or CTX Attendant Console.	\$210.00
IN-DKADMIN	Installation of DKi Admin Software on Customer's PC.	\$597.00
IN-DKBACKUP	Installation of DKiBackup Software on Customer's PC.	\$151.00
IN-DOOR	Installation of Door Phone/Monitor Station Unit (MDFB).	\$134.00
IN-EFMC-LIC25	FMC 25 LIC INST	\$250.00
IN-EFMC-LIC5	FMC 5 LIC INST	\$50.00
IN-EFMC-SVR25UL	FMC SRVR INST 25 LIC	\$450.00
IN-EFMC-SVR5UL	FMC SRVR INST 5 LIC	\$250.00
IN-EMANAGER	Installation of CIX eManager software on Customer's PC.	\$597.00
IN-EXISTIPPHONE	Install & Program IP telephone phone - existing cable.	\$75.00
IN-EXIST-SLT	Install & Program Analog Telephone - existing cable.	\$35.00
IN-EXIST-STATON	Install & Program Digital Phone or DSS - existing cable	\$75.00
IN-FAXBOARD	INSTALL FAX MODEM BOARD	\$40.00
IN-FF-APP	Activate and program FeatureFlex application	\$48.00
IN-FFOPEN	Activate FeatureFlex open license	\$48.00
IN-GVMU-GVPH	Install and program GVMU or GVPH Voice Mail system.	\$215.00

IN-GVPH	Install and program GVPH Voice Mail system.	\$215.00
IN-HEXAU1A	INSTALL&PROGRAM HEXAU1A	\$206.00
IN-HEXBU1A	INSTALL&PROGRAM HEXBU1A	\$845.00
IN-I-ATT	IPedge Install Attendant	\$210.00
IN-I-CM-1	IPedge Install Call Mgr	\$55.00
IN-I-CM-STD1	Setup Call Manager STD	\$45.00
IN-I-CP-IPENET	IPedge Install IPedge Net	\$55.00
IN-I-CP-SIPGW	IPedge Inst. SIP Gateway	\$220.00
IN-I-CP-SIP-US2	IPedge Install 2 SIP User	\$66.00
IN-I-CP-SIP-USR	IPedge Install SIP User	\$55.00
IN-I-CP-TRUNK	IPedge Install Trunk	\$55.00
IN-I-CP-USR	IPedge Install IPT User	\$28.00
IN-IES32-UP-DB	Install Stratagy IES32 Port Upgrade Daughter Board.	\$86.00
IN-IES-SYS	Install Stratagy iES32 or iES16 with Windows NT Server or Wks.	\$742.00
IN-IES-SYS-E	Additional installation charge for Stratagy iES32 or iES16.	\$301.00
IN-I-MSG-ADV	IPedge Install Adv. Mbox	\$17.00
IN-I-MSG-ADVUP	IPedge Install Upgrd Mbox	\$11.00
IN-I-MSG-BSC	IPedge Install Basic Mbox	\$11.00
IN-I-MSG-DEPT	IPedge Inst. Msg Dpartment	\$28.00
IN-I-MT-A-SYS	IPedge Inst Meeting Audio	\$110.00
IN-I-MT-W-SYS	IPedge Inst Meeting Web	\$220.00
IN-INFOM-APBD1	Install and program InfoManager application	\$97.00
IN-INN-LBASC	INNSERVICE LARGE INST	\$366.00
IN-INN-LVMS	INNSERVICE LARGE VMS INST	\$366.00
IN-INN-MBASC	INNSERVICE MEDIUM INST	\$274.00
IN-INN-MVMS	INNSERVICE MED VMS INST	\$274.00
IN-INN-PMS	INNSERVICE PMSI INST	\$274.00
IN-INN-RBASC	INNSERVICE RESORT INST	\$548.00
IN-INN-RVMS	INNSERVICE RES VMS INST	\$548.00
IN-INN-SBASC	INNSERVICE SMALL INST	\$183.00
IN-INN-SVMS	INNSERVICE SMALL VMS INST	\$183.00
IN-INSCIX	Install & Program Insight CIX/CTX stand-alone Application.	\$731.00
IN-INSCIX+UPG	Install & Program Insight CIX/CTX to Insight+Upgrade .	\$430.00
IN-INSCIXSUB	Install & Program Insight CIX/CTX Plus Sub-Supvr.	\$473.00
IN-INVIEW	Installation/Programming of inView Client application.	\$45.00
IN-IP4100-BASE	IP4100 BASE Installation	\$79.00
IN-IP4100-DECT	IP4100 DECT Installation	\$50.00
IN-IPINTERFACE	INSTALL VoIP INTERFACE	\$220.00
IN-IPSTRATANET	Install & Program Strata Net on LIPU interface.	\$484.00
IN-IPTPHONE-PT	INSTALL & PROG. IPT PORT	\$19.00
IN-I-RAID1-EXST	IPedge Inst EXIST ECRAID1	\$500.00
IN-I-RAID1-NEW	IPedge Inst NEW EC RAID1	\$350.00
IN-I-SOFTIPT	IPedge Install SoftIPT	\$166.00
IN-I-SYS-EC	IPedge Install EC base	\$1,089.00
IN-I-SYS-EM	IPedge Install EM base	\$1,452.00
IN-I-SYS-EP	Install IPedge EP	\$429.00
IN-LVMU	LVMU INSTALLATION CHARGE	\$269.00
IN-MAS-VM-4UPG	Install & Program 4-port Stratagy ES Upgrade on Media Appl Server	\$172.00
IN-MAS-VM-PKG	Program Stratagy ES Software on Media Appl Server.	\$742.00
IN-MMQCBK	MMQ CALLBACK INSTALLATION	\$629.00
IN-MMQCHT	MMQ CHAT INSTALLATION	\$944.00

IN-MSG-UMUPG	INSTALL-MSG-UM SEAT	\$28.00
IN-MSG-VM-2UPG	INSTALL-MSG-2 PORT-UPG	\$86.00
IN-MSG-VM-PROG	INSTALL-MSG-VM PROGRAM	\$742.00
IN-NEWIPPHONE	Install & Program IP Telephone.	\$166.00
IN-NEWIPPHONE40	Install & Program IP Telephone on CIX 40 System	\$166.00
IN-NEWSLTPHONE	Install & Program Analog Telephone.	\$102.00
IN-OCA	Installation of BVSU or DVSU for Speaker OCA.	\$16.00
IN-OCSRCC-25	OCS RCC 25 INSTALLATION	\$759.00
IN-OCSRCC-5	OCS RCC 5 INSTALLATION	\$152.00
IN-ON-LINEPRO	Install ONE Transient/Lightning Line Protectors.	\$2.00
IN-ON-PWRCOND	Installation ONE Power Conditioners & UPS/Power Cond.	\$43.00
IN-PRI-CIX100	Install & Program PRI Interface in CIX100.	\$450.00
IN-PRI-CIX200	Install & Program PRI Interface on CIX200.	\$450.00
IN-PRI-CIX670	Install & Program PRI Interface in CIX670.	\$450.00
IN-PRIINTERFACE	INSTALL PRI INTERFACE	\$220.00
IN-REXP CAB-670	Installation/Programming of the CIX/CTX670 Remote Cabinet.	\$161.00
IN-SES-48SVR	Install Stratagy ES48 Windows 2000 system.	\$742.00
IN-SES-80SYS	Install Stratagy ES80 WinNT Server or Workstation system.	\$742.00
IN-SES-8PRO	Install Stratagy ES8 Windows 2000 Professional system.	\$742.00
IN-SES-96RSVR	Install Stratagy ES96R rackmounted system.	\$742.00
IN-SES-96SYS	Install Stratagy ES96 WinNT Server or Workstation system.	\$742.00
IN-SES-ANT2000	Install Intel/Dialogic Antares 2000/50 Resource Board.	\$172.00
IN-SESD120JCTLS	Install PCI 12 port Intel D/120JCT-LS voice board.	\$43.00
IN-SESD160CABL	Install 16 port voice board cable.	\$86.00
IN-SESD41ESCREF	Install 4 port voice board (SES-D41ESC-REF).	\$43.00
IN-SESD41JCTLS	Install PCI 4 port Intel D/41JCT-LS voice board.	\$43.00
IN-SES-DLP16	Install 16 port voice board (SG-DL-P16).	\$86.00
IN-SES-DLP2	Install 2 port voice board (SG-DL-P2).	\$43.00
IN-SES-DLP4	Install 4 port voice board (SG-DL-P4).	\$43.00
IN-SES-DLP482T1	Install 48 port T2 voice board.	\$440.00
IN-SES-DLP4SC	Install 4 port voice board (SES-DL-P4-SC).	\$43.00
IN-SES-FGASR	Install ASR Auto Attendant Feature Group.	\$172.00
IN-SES-FGASR2	Install 2 channel Upgrade to ASR Auto Attendant.	\$172.00
IN-SES-FGFAX	Install Fax Server Feature Group..	\$172.00
IN-SES-FGUM	Install Unified Messaging Feature Group.	\$172.00
IN-SESGFAXCP12	Install 12 channel fax board.	\$86.00
IN-SESGFAXCP6SC	Install 6 channel fax board.	\$86.00
IN-SES-MON14	Install color monitor.	\$43.00
IN-SES-ON400AGN	Install Uninterruptible Power Supply.	\$86.00
IN-SESREMOTEKIT	Install internal modem and PCAnywhere software.	\$97.00
IN-SES-TAPEDR8	Install 8GB back up tape drive.	\$86.00
IN-SES-UG24SYS	Install 24 Plus Upgrade to SES Server or Workstation.	\$440.00
IN-SES-UMUPG	Install/program SES Unified Messaging seat.	\$28.00
IN-SES-UP96	Install Upgrade to 96 voice port feature group.	\$172.00
IN-SG-DKSYS	Install and program Stratagy DK system.	\$532.00
IN-SG-IVP8SYS	Install and program Stratagy IVP8 system.	\$269.00
INSIGHT-AP10USB	INSIGHT FOR APP PACK USB	\$319.20
INSIGHT-APBAG1	ADDITIONAL BASIC AGENT	\$79.20
INSIGHT-APPAG1	ADDITIONAL PLUS AGENT	\$127.20
INSIGHT-APPUP1	INSIGHT AGENT UPGRADE	\$47.20

INSIGHT-CIX+RPT	INSIGHT REPORTER CLIENT	\$1,040.00
INSIGHT-CIX+RTD	INSIGHT REALTIME CLIENT	\$1,040.00
INSIGHT-CIX+SUB	INSIGHT CIX-CTX+ UPGRADE	\$1,760.00
INSIGHT-CIX+UPG	INSIGHT CIX + SUB-SUPERV	\$1,200.00
INSIGHT-CIX10UP	INSIGHT PROMO UPGRADE	\$1,840.00
INSIGHT-CIX-USB	INSIGHT CIX MIS SW USB	\$2,000.00
INSIGHTDKCIXUPG	INSIGHT DK UPGRADE TO CIX	\$960.00
INSIGHT-SUB10	INSIGHT 10 SUPERVISORS	\$11,200.00
INSIGHT-SUB3	INSIGHT 3 SUPERVISORS	\$4,320.00
INSIGHT-SUB5	INSIGHT 5 SUPERVISORS	\$6,400.00
IN-SIPPHONE	Installation/Programing of a Wireless or Wired SIP Telephone	\$134.00
IN-SIPTRUNK-CH	INSTALL SIP TRUNK CHANNEL	\$54.00
IN-SMTG-ACA-16	INSTALL SMTG AUDIO w/16 P	\$550.00
IN-SMTG-ACA-24	INSTALL SMTG AUDIO w/24 P	\$770.00
IN-SMTG-ACA-8	INSTALL SMTG AUDIO w/8 P	\$330.00
IN-SMTG-ACA-8UP	INSTALL SMTG UPGRADE 8	\$220.00
IN-SNET-CIX100	Install & Program System Parameters for Strata Net on CIX100.	\$450.00
IN-SNET-CIX200	Install & Program System Parameters for Strata Net on CIX200.	\$450.00
IN-SNET-CIX40	Install & Program System Parameters for Strata Net on CIX40.	\$450.00
IN-SNET-CIX670	Install & Program System Parameters for Strata Net on CIX670.	\$450.00
IN-SOFTIPT	Install & Program SoftIPT application.	\$166.00
IN-SOFTIPT40	Install & Program SoftIPT application on CIX40.	\$166.00
IN-STRATANET-CH	INSTALL STRATANET CHANNEL	\$54.00
IN-STRATNET-SYS	INSTALL STRATANET UNLIM	\$330.00
IN-STRNETCIX40	Install & Program Strata Net parameters on GIPH interface.	\$450.00
IN-SYSD4PCI	Install 4 port voice board (SYS-D4PCI).	\$43.00
IN-T1-CIX100	Installation/Programming of T1 Interface CIX100.	\$450.00
IN-T1-CIX200	Installation/Programming of T1 Interface in CIX200.	\$450.00
IN-T1-CIX670	Installation/Programming of T1 Interface CIX670.	\$450.00
IN-T1INTERFACE	INSTALL T1 INTERFACE	\$330.00
IN-TAS-BASE	Install & Program TAS base system	\$876.00
IN-TAS-BPINT	Install & Program Work Force Management integration	\$97.00
IN-TAS-ENTER	Install & Program TAS Enterprise supervisor	\$199.00
IN-TAS-SIGN	Install & Program TAS SIGN per agent	\$48.00
IN-TAS-SUP	Install & Program TAS Supervisor per supervisor	\$97.00
IN-TEFLONCAB	Installation of DKTs (Low-smoke or Teflon Cable).	\$32.00
IN-TMENT-SUPG	TALKUMENT UPG INST	\$91.00
IN-TMENT-SYS	TALKUMENT INSTALLATION	\$274.00
IN-TRACER	Install & Program Tracer base system	\$683.00
IN-TRACER-RPT	Install & Program Tracer Reporter	\$97.00
IN-TRACER-VCARD	Install & Program voice card for Tracer	\$48.00
IN-UNIFIER	CTI-UNIFIERx INSTALLATION	\$91.00
IN-VCS-1	MAS Memory Upgrade Installation	\$65.00
IN-VCS-2	VCS Server Software Installation	\$161.00
IN-VCS-3	VCSManager Server Configuration	\$86.00
IN-VCS-4	Install and Program 5 VCS Users	\$129.00
INVIEW1	INVIEW SINGLE AGENT	\$120.00
IP4100-ADAPTOR	IP4100-DECT AC Adaptor	\$32.00
IP4100-BASE	Wireless SIP DECT BASE	\$312.00
IP4100-BATTERY	IP4100-DECT Spare Battery	\$32.00

IP4100-BELTCLIP	IP4100-DECT Belt Clip	\$12.00
IP4100-CHARGER	IP4100-DECT Charger Unit	\$32.00
IP4100-DECT	Wireless SIP DECT handset	\$204.00
IP4100-LEATHER	IP4100-DECT Leather Case	\$24.00
IP4100-MOUNT	IP4100-BASE Ceiling Mount	\$32.00
IP4100-STARTKIT	Base and Handset Bundle	\$686.40
IP5000-QRG-VA	IP5000 Quick Ref Guide	\$4.80
IP5000-UG-VA	IP5000 User Guide	\$9.60
IP5022-SD	10 KEY IP SET NO BL	\$156.00
IP5122-SD	10 KEY IP SET BL	\$176.00
IP5122-SDC	10 KEY IP SET BL CO LN	\$212.00
IP5122-SDC-LIC	10 KEY IP SET BL CO BNDL	\$225.60
IP5122-SD-LIC	10 KEY IP SET BL BNDL	\$192.00
IP5131-SDL	10 KEY LRG DSP IP SET BL	\$249.60
IP5131-SDL-LIC	10 KEY LG DSP IP BL BNDL	\$290.40
IP5132-SD	20 KEY IP SET BL	\$200.00
IP5132-SD-LIC	20 KEY IP SET BL BNDL	\$215.20
IP5522-SD	IP 10 Button 4-LN 100Mbs	\$118.40
IP5531-SDL	IP 10 Button 9-LN 100Mbs	\$162.40
IP5531-SDL-LIC	IP 10 Button 9-LN 100Mbs	\$202.40
IP5622-SD	IP 10 Button 4-LN 100Mbs	\$138.40
IP5631-SDL	IP 10 Button 9-LN 100Mbs	\$204.00
IP5631-SDL-LIC	IP 10 BTN 9LN 100M BNDL	\$224.80
IPTAP-INFOM-BD1	INFOMANAGER SW BUNDLE1	\$119.20
I-RCVY-DVD-VB	IPEDGE RECOVERY DVD-B	\$26.40
I-SYS-EC	IPedge EC system license	\$3,668.00
I-SYS-EC-DSCNT	IPedge EC Base Lic	\$1,127.20
I-SYS-EM	IPedge EM system license	\$5,928.80
I-SYS-EM-DSCNT	IPedge EM Base Lic	\$1,374.40
I-SYS-EP	IPedge EP system license	\$1,360.00
I-SYS-EP-DSCNT	IPedge EP Base Lic	\$631.20
I-SYS-EP-PKG16	IPedge EP 16 user package	\$1,440.00
I-SYS-PLTFM-EC	IPedge EC Platform Lic	\$412.80
I-SYS-PLTFM-EM	IPedge EM Platform Lic	\$412.80
I-SYS-PLTFM-EP	IPedge EP Platform Lic	\$412.80
I-USR-STD-EC	User w/ CM Standard	\$74.40
I-USR-STD-EM	User w/ CM Standard	\$110.40
I-USR-STD-EP	EP USR BNDL CM-STD	\$59.20
LABORINT90	First90Min	\$187.50
LABORPREM90	First90Min of Overtime	\$281.25
LABORPREMSUB15	PREM OVER 15 MIN	\$46.88
LABORSUB15	SUBSEQUENT REG LABOR15MIN	\$31.25
LIC100S-8 PORTS	CIX 100-S 8 PORT LICENSE	\$500.00
LIC100-STRATA N	LICENSE-100-STRATA NET	\$800.00
LIC-10UM-MSG	10 UM SEAT LICENSE	\$124.00
LIC-10-UM-SES	IES16 XPE 10 SEAT UM LIC	\$279.20
LIC1200STRATA N	CIX1200 SYS STRATANET LIC	\$1,600.00
LIC-12PVMMASPKG	MAS 12 PORT VOICEMAIL PKG	\$4,160.00
LIC-16PVMMASPKG	MAS 16 PORT VOICEMAIL PKG	\$6,240.00
LIC-1-DP5022SDM	DP5022-SDM MIGRATION LIC	\$59.20
LIC-1UM-MSG	1 UM SEAT LICENSE	\$16.00
LIC-1-UM-SES	IES16 XPE 1 SEAT UM LIC	\$31.20
LIC-2 GVPH	2 PORT GVPH V2 LICENSE	\$200.00
LIC-2 LVMU	2 PORT LVMU LICENSE	\$160.00
LIC200-STRATA N	LICENSE-200-STRATA NET	\$800.00
LIC-20PVMMASPKG	MAS 20 PORT VOICEMAIL PKG	\$6,400.00
LIC-24PVMMASPKG	MAS 24 PORT VOICEMAIL PKG	\$6,560.00
LIC-25UM-MSG	25 UM SEAT LICENSE	\$240.00
LIC-25-UM-SES	IES16 XPE 25 SEAT UM LIC	\$695.20
LIC-28PVMMASPKG	MAS 28 PORT VOICEMAIL PKG	\$6,720.00
LIC-2CH-ASR-MAS	2 CHNL ASR LICENSE-NUNCE	\$1,080.00

LIC-2CH-TTS-SES	IES16 XPE 2 CHL TTS LIC	\$1,696.00
LIC-2P-VM-MAS-H	2 VMPORT-MICROMAS-H HMP3	\$560.00
LIC-2P-VM-MSG	2 PORT UPGRADE LIC	\$400.00
LIC-32PVMMASPKG	MAS 32 PORT VOICEMAIL PKG	\$6,880.00
LIC-4 BASIC	LICENSE-EA 4 STA/CO PORTS	\$60.00
LIC-4 DTMF	LICENSE-4 DTMF RCVRS EACH	\$116.00
LIC-4P-VM-MAS	4 VMPORT-MAS HMP3	\$2,400.00
LIC-4PVMMASPKG	MAS 4 PORT VOICE MAIL PKG	\$80.00
LIC-4P-VM-SES	IES16 XPE 4 PORT VM LIC	\$1,360.00
LIC-50UM-MSG	50 UM SEAT LICENSE	\$472.00
LIC-50-UM-SES	IES16 XPE 50 SEAT UM LIC	\$1,359.20
LIC-5UM-MSG	5 UM SEAT LICENSE	\$64.00
LIC670-STRATA N	LICENSE-670-STRATA NET	\$1,600.00
LIC-8PVMMASPKG	MAS 8 PORT VOICE MAIL PKG	\$2,080.00
LIC-ACD	LICENSE ACD SERVER	\$340.00
LIC-ATT	LICENSE-1EA PC ATTENDANT	\$519.20
LIC-CIX-CSTA AP	LICENSE-CIX CSTA SESSION	\$102.40
LIC-CIX-FF	FF LICENSE FOR CIX	\$112.00
LIC-CIX-IP PORT	LICENSE-CIX IP PORT	\$48.00
LIC-CIX-IP SIP2	LICENSE CIX SIP 2-LINE	\$60.00
LIC-CIX-SIPT-4	4 SIP trunk lic bundle	\$180.00
LIC-CIX-SIPT-8	8 SIP trunk lic bundle	\$360.00
LIC-CIX-SIPT-CH	CIX SIP TRUNK LICNS 1 PRT	\$60.00
LIC-CIX-STRN-CH	STRATANET CHANNEL LICENSE	\$76.00
LIC-FAX-MSG	SYSTEM FAX LICENSE	\$240.00
LIC-FAX-SES	IES16 XPE FAX LICENSE	\$398.40
LIC-HMP3.0-UPG	MAS HMP3.0 UPGRADE LICENS	\$160.00
LICMAS-ACDIVR	MAS IVR OPTION	\$1,880.00
LICMAS-ACDVA2	MAS VA PORT	\$400.00
LICMAS-APPLSWB	MAS ACD APP SW PKG	\$684.80
LICMAS-BAADDL1	BASIC 1 ADL AGT	\$14.40
LICMAS-CALLRUTR	MAS-CALL ROUTER	\$1,036.00
LICMAS-CMSTD1	CM STD LICENSE	\$24.00
LICMAS-D-2P-UPG	MIRCOMAS-D 2 PORT UPGRADE	\$259.20
LICMAS-DACDBRA	ACD BR SW MMAS-D	\$1,714.40
LICMAS-DACDVA	VA PORT MAS-D	\$304.00
LICMAS-DAPPLSWB	MMAS-D ACD APP SW PKG	\$684.80
LICMAS-ENADDL1	ENHANCED 1 ADDL AGT	\$22.40
LICMAS-FF-ACLK	FF ALARM CLOCK LICENSE	\$103.20
LICMAS-FF-APBD1	FF APP BUNDLE 1	\$223.20
LICMAS-FF-CMON	FF CALL MON LICENSE	\$103.20
LICMAS-FF-CRET	FF CALL RET LICENSE	\$103.20
LICMAS-FF-CSCR	FF CALL SCREEN LICENSE	\$103.20
LICMAS-FF-HDSK	FF HOTDESK	\$103.20
LICMAS-FF-ONUM	FF ONE NUMBER LICENSE	\$103.20
LICMAS-FF-PCH	FF PERSONAL CALL HANDLER	\$103.20
LICMAS-FF-SRNG	FF SIMULTANEOUS RING	\$103.20
LICMAS-FF-SUPD	FF SECURITY CODE UPDATE	\$103.20
LICMAS-FG-FAX	MAS FAX LICENSE	\$400.00
LICMAS-FG-UM	UM FEATURE GROUP 5 SEATS	\$1,200.00
LICMAS-INSAP10	MAS INSIGHT APP PAKAGE	\$319.20
LICMAS-INSAP10+	MAS INSIGHT CTX LICENSE	\$760.00
LICMAS-INSBAG1	MAS INSIGHT BASIC AGENT	\$79.20
LICMAS-INSIGHT	MAS INSIGHT CTX LICENSE	\$2,000.00
LICMAS-INSIGHT+	MAS INSIGHT CTX LICENSE	\$2,800.00
LICMAS-INSITRPT	INSIGHT REPORTER CLIENT	\$1,040.00
LICMAS-INSITRTD	INSIGHT REALTIME CLIENT	\$1,040.00
LICMAS-INSITSUB	MAS INSIGHT SUPERVISOR	\$1,760.00
LICMAS-INSITUPG	MAS INSIGHT PLUS UPGRADE	\$1,200.00
LICMAS-INSPAG1	MAS INSIGHT PLUS AGENT	\$127.20
LICMAS-INSPUP1	MAS INSIGHT AGENT UPGRADE	\$47.20

LICMAS-INSSUB10	INSIGHT 10 SUPERVISORS	\$11,200.00
LICMAS-INSSUB3	INSIGHT 3 SUPERVISORS	\$4,320.00
LICMAS-INSSUB5	INSIGHT 5 SUPERVISORS	\$6,400.00
LICMAS-INVIEW1	MAS INVIEW 1 AGENT	\$120.00
LICMAS-MMQBDL	CHAT/WEB CALLBACK	\$1,200.00
LICMAS-NETPHACD	STRATA ACD SYSTEM ADDON	\$227.20
LICMAS-NETPHSWB	NETPHONE SW ONLY BUNDLE	\$684.80
LICMAS-NETPH-VO	NETPHONE VOIP LICENSE	\$42.40
LICMAS-NETSEAT	MAS-NETPHONE CLIENT	\$100.80
LICMAS-NETST10	NETPHONE 10 CLIENT PACK	\$684.80
LICMAS-NETSVSWA	NETSERVER BUNDLE	\$342.40
LICMASSFGTTSETI	TEXT-TO-SPEECH	\$1,696.00
LICMAS-TASAGENT	MAS TAS AGENT	\$114.40
LICMAS-TASBASE	MAS TAS BASE SYSTEM	\$2,856.00
LICMAS-TASCONV	MAS TAS CONVERSION	\$2,856.00
LICMAS-TASDC1	MAS TAS DISPLAY CENTRAL	\$1,085.60
LICMAS-TASDESUP	TAS DESKTOP RULE	\$95.20
LICMAS-TASLICUP	TAS LICENSE UPDATE	\$0.80
LICMAS-TASMT	MAS MYTASREPORTER BASIC	\$1,600.00
LICMAS-TASMTSUP	MAS MYTASREPORT SUP	\$342.40
LICMAS-TASMTUPG	MAS MYTASREPORT UPGRADE	\$1,428.00
LICMAS-TASSUP1	MAS TAS SUPERVISOR 1	\$1,085.60
LICMAS-TASXML	MAS TAS XML CALL RECORD	\$1,632.80
LICMASUM10SEATS	10 SEAT UNFD MSSGNG UPGRD	\$279.20
LICMAS-UM-1SEAT	SINGLE SEAT UM LICENSE	\$31.20
LICMASUM25SEATS	25 SEAT UNFD MSSGNG UPGRD	\$695.20
LICMASUM50SEATS	50 SEAT UNFD MSSGNG UPGRD	\$1,359.20
LICMASUMUNLIMT	UNLIMITED UNFD MSSGNG	\$4,000.00
LICMAS-UPGREN1	UPGRADE TO ENHANCED 1 AGT	\$10.40
LICMASUPTTSETI	2 CHNL UPGRD TXT TO SPCH	\$1,696.00
LIC-RCC-25D	25 OCS RCC Dev Mon Lic	\$1,760.00
LIC-RCC-25-SYS	25 Dev RCC Sys Lic	\$1,788.00
LIC-RCC-5D	5 OCS RCC Dev Mon Lic	\$396.00
LIC-RCC-5-SYS	5 Dev RCC Sys Lic	\$420.00
LIC-SER PORT	LICENSE-1 EA SERIAL PORT	\$101.60
LIC-SOFTIPT	LICENSE 1EA SOFTIPT USER	\$112.00
LIC-UNLIMUM-SES	IES16 XPE UNLIMIT UM LIC	\$4,000.00
LIC-VCSBASIC5	VCS STARTER 5 USER LIC	\$600.00
LIC-VCSUSER1	1 VCS USER LICENSE	\$120.00
LIC-VCSUSER10	10 VCS USER LICENSE	\$1,080.00
LIC-VCSUSER20	20 VCS USER LICENSE	\$2,160.00
LSLU1A	CIX 2PORT SLT W/O MSGWAIT	\$165.60
LTB100	Link 6020 Wireless	\$514.40
LUCA-SM-2P-GP	LUCA STRATAMSG 2P GIPU8	\$1,120.00
LUCA-SM-2P-VM	LUCA STRATAMSG 2PORT 10UM	\$800.00
LUCA-SM-4P-GP	LUCA STRATAMSG 4P GIPU8	\$1,360.00
LUCA-SM-4P-MP	LUCA STRATAMSG 4P MIPU16	\$1,680.00
LUCA-SM-4P-VM	LUCA STRATAMSG 4PORT 10UM	\$1,280.00
LUCA-SM-6P-MP	LUCA STRATAMSG 6P MIPU16	\$1,920.00
LUCA-SM-6P-VM	LUCA STRATAMSG 6PORT 20UM	\$1,480.00
LUCA-SM-8P-MP	LUCA STRATAMSG 8P MIPU16	\$2,240.00
LUCA-SM-8P-VM	LUCA STRATAMSG 8PORT 20UM	\$1,680.00
LUCAS-SMTG	LUCAS STRATA MEETING SYS	\$1,947.20
LUCA-STR-MSG-R2	REV 2 LUCA STRATA MSG	\$708.00
LUCA-WALL MOUNT	WALL MOUNT FOR LUCA BOX	\$51.20
LVMU1A	LVMU1A VM FOR CIX	\$652.00
LVMU1A4PORT	LVMU WITH UPGR TO 4 PORTS	\$812.00
LVMU1A8PORT	LVMU WITH UPGR TO 8 PORTS	\$1,132.00
M1K-D1-BDL	GW+TS+AHR	\$4,008.80
MAS-12VM-PKG	MAS 12PORT SES UM 5 SEATS	\$6,630.40
MAS-16VM-PKG	MAS 16PORT SES UM 5 SEATS	\$8,710.40

MAS-20VM-PKG	MAS 20PORT SES UM 5 SEATS	\$8,870.40
MAS-24VM-PKG	MAS 24PORT SES UM 5 SEATS	\$9,030.40
MAS-28VM-PKG	MAS 28PORT SES UM 5 SEATS	\$9,190.40
MAS-2U-SVR-PKG	R3 SVR MAS-VM PORT PKG	\$3,676.80
MAS-2U-SVR-RD1	R3 MAS SVR RAID1-VM PKG	\$4,071.20
MAS-2U-SVR-RD5	R3 MAS SVR RAID5-VM PKG	\$5,793.60
MAS-2U-XP-PKG	R3 XP MAS-VM PORT PKG	\$2,470.40
MAS-2U-XP-RD1	R3 XP RAID1 MAS-VM PKG	\$2,652.80
MAS-2U-XP-RD5	R3 XP RAID1 MAS-VM PKG	\$4,285.60
MAS-32VM-PKG	MAS 32PORT SES UM 5 SEATS	\$9,350.40
MAS-4VM-PKG	MAS 4PORT SES UM 5 SEATS	\$2,470.40
MAS-8VM-PKG	MAS 8PORT SES UM 5 SEATS	\$4,550.40
MAS-ACDBR-DPKG	ACD BR SW MMAS-D	\$3,528.80
MAS-APPL-PKGB	MAS ACD APP PKG	\$2,612.80
MAS-MD-R4RCVY-A	MICROMAS-D-R4 RCVY DVD-A	\$26.40
MAS-MH-R3RCVY-A	MICROMAS-H-R3 RCVY DVD-A	\$26.40
MAS-MH-R4RCVY-A	MICROMAS-H-R4 RCVY DVD-A	\$26.40
MAS-MICRO-DF-2P	MICROMAS-DFAX 2 VM LIC PKG	\$1,932.00
MAS-MICRO-DF-4P	MMASDF WITH UPGR TO 4 PTS	\$2,191.20
MAS-MICRO-DF-8P	MMASDF WITH UPGR TO 8 PTS	\$2,709.60
MAS-MICRO-DS-2P	MICROMAS-DASR 2VM LIC PKG	\$1,962.40
MAS-MICRO-DS-4P	MMASDS WITH UPGR TO 4 PTS	\$2,221.60
MAS-MICRO-DS-8P	MMASDS WITH UPGR TO 8 PTS	\$2,740.00
MAS-MICRO-H-2P	MICROMAS-H 2 PORT VM LIC PKG	\$1,459.20
MAS-MICRO-H-4P	MMAS-H WITH UPGR TO 4 PTS	\$1,940.00
MAS-MICRO-H-8P	MMAS-H WITH UPGR TO 8 PTS	\$2,579.20
MAS-R3RCVY-A	MAS-R3-RECOVERY DVD REV A	\$24.80
MAS-R3RCVY-B	MAS-R3-RECOVERY DVD REV B	\$26.40
MAS-R3RCVY-C	MAS-R3-RECOVERY DVD REV C	\$26.40
MAS-R3RCVYRD1-B	MAS-R3RAID1-RECOV DVD V-B	\$26.40
MAS-R3RCVYRD5-B	MAS-R3RAID5-RECVY DVD V-D	\$26.40
MAS-R3-RD5DRIVE	R3 MAS SAS RAID5 HDD	\$559.20
MAS-R3SRCVRD1-A	MAS-R3SVRR RAID1-REC DVD VA	\$26.40
MAS-R3SRCVRD5-A	MAS-R3SVRR RAID5-REC DVD VA	\$26.40
MAS-R3SRCVY-A	MAS-R3SVR-RECVY DVD REV A	\$26.40
MAS-SATA-HDD	MAS 80GB SATA HARD DRIVE	\$106.40
MCS300	LINK3000 SHELF	\$2,056.80
MDFB	DOOR PHONE MONITOR STATIO	\$32.00
MIPU16-1A	IPINT CIX100/200/670 16 CH	\$639.20
MIPU24-1A	IPINT CIX100/200/670 24ch	\$920.00
MKA320	LINK3000 ADMIN KIT	\$656.80
MKA600	Link 6020 Administration Kit	\$104.00
MKA700	NetLink 8000 Series Administration Kit	\$124.80
MKC101	NETLINK NULL MODEM CABLE	\$14.40
MKC200	USB Cable for DCD100	\$28.80
MMAS-APPL-PKGB	MMAS-H PKG	\$2,041.60
MMAS-DAPPL-PK1B	MMAS-D ACD W/O D4PCI	\$1,699.20
MMAS-DAPPL-PK2B	MMAS-D ACD W/D4PCI	\$2,270.40
MOG500	LINK150 OAI GATEWAY	\$732.00
MOG701	NetLink OAI 64 Users	\$732.00
N6-27-BLK	Telecom/Dataline Protect	\$12.80
ON1000XAU-SN	1000VA UPS PWR COND	\$1,263.20
ON1500XAU-SN	1500A UPS PWR COND	\$1,600.00
ON2000XAU-SN	2000A UPS PWR COND	\$2,270.40
ON700XAU-SN	700A UPS W PWR COND	\$1,127.20
ONE1004AG-SE	1000VA 700W,UPS,PowerCond	\$810.40
ONE300XA-W-SV	WALL MT PWR COND UPS	\$608.80
ONE404AG-SE	ONE 400VA 268W UPS	\$430.40
ONE600XA-SB	ONSeries e,600VA,400W,UPS	\$841.60
ONE604AG-SE	600VA 402W, UPS,PowerCond	\$621.60
ONEXBC-217	Extended Batt Pack	\$331.20

ONEXBC-W-217	BATTERY FOR ONE200XA-W-SV	\$331.20
ONXBC-417	BATT-PACK STANDALONE UPS	\$706.40
ONXBCU-417	EXTENDED BATT ON-SERIES	\$702.40
ONXBC-WL-217	BATTERY PACK-W/MOUNT UPS	\$475.20
PC075AG-S2S	75VA PC, 1 Receptable	\$133.60
PC075A-S1S	75VA PC, 1 Receptacle	\$92.80
PC1000AG-S4S	1000VA PC, 4 Receptacles	\$741.60
PC1000A-S4S	1KVA PC, 4 Receptacles	\$589.60
PC120AG-S2S	120VA PC, 2 Receptacles	\$186.40
PC120A-S2S	120VA PC, 2 Receptacles	\$134.40
PC180AG-S2S	180VA PC, 2 Receptacles	\$218.40
PC180A-S2S	180VA PC, 2 Receptacles	\$168.80
PC240AG-S2S	INA. ONE PWR. COND.	\$253.60
PC240AG-S4S	240VA PC, 4 Receptacles	\$273.60
PC240A-S2S	240VA PC, 2 Receptacles	\$199.20
PC360AG-S4S	360VA PC, 4 Receptacles	\$357.60
PC360A-S4S	360VA PC, 4 Receptacles	\$280.00
PC550AG-S4S	550VA PC, 4 Receptacles	\$453.60
PC550A-S4S	550VA PC, 4 Receptacles	\$360.80
PC750AG-S4S	750VA PC, 4 Receptacles	\$598.40
PC750A-S4S	750VA PC, 4 Receptacles	\$460.00
PPTC	CONNECTOR-MODULAR	\$16.00
PPTC-25F	MODULAR TO DB25F ADAPTER	\$16.00
PTH160	340&640QUICK DISCONT CORD	\$20.80
PTH200	OVEREAR HEADSET	\$146.40
QPS101A	PS for DCX10X-DCX20X-NCC1	\$3.20
R40S1A	LOCAL ISDN PS1 POWER SPLY	\$152.00
R48S1A	LOOP XTNDR-RSTU SUB ASSM.	\$52.00
RAM-1GB-MAS-R3	MAS R3 1GB RAM UPGRADE	\$60.00
RBSU2A	BASIC RATE S/T INTERFACE	\$404.00
RCC400	STD BASE STA	\$953.60
RCC410	LINK150 STD BASE STA	\$660.80
RCIS1A	CALLER ID SUBASSY 4LINES	\$160.00
RCMS1A	CAMA TRUNK SUBASSEMBLY	\$228.00
RCO400	OUTDOOR BASE STA	\$1,317.60
RCO410	LINK150 OUTDOOR BASE STA	\$1,024.80
RDDU2A	4-CKT DID CO LINE INTF	\$392.00
RDSU1A	4 DKT/2 SLT INTER. UNIT	\$320.00
RDTU3A	T1/DS-1 INTERFACE UNIT	\$840.00
RFDM1A	FDSP EXTERNAL MIC	\$100.00
RGLU3A	4-CKT GROUND LOOP CO INTF	\$328.00
RJ-AP11	ONEMODULAR W/GROUNDWIRE	\$22.40
RJ-AP14	ONEMODULAR W/GROUNDWIRE	\$28.80
RJ-AP45	ONEMODULAR W/GROUNGWIRE	\$44.80
RJ-DP11	ONEMODULAR W/GROUNDWIRE	\$22.40
RJ-DP14	ONEMODULAR W/GROUNDWIRE	\$28.80
RJ-DP45	ONEMODULAR W/GROUNDWIRE	\$44.80
RJ-DP48C	ONEMODULAR W/GROUNDWIRE	\$36.00
RJ-DSP10E	ONEMODULAR W/GROUNDWIRE	\$28.80
RPRI-CBL-KIT	CABLE FOR RPTU/CSU/HETWRK	\$60.00
RPSB2A	PWR STRIP BOX (1 AC CORD)	\$72.00
RPTU2A	PRI INTERACE PUBLIC/QSIG	\$1,320.00
RRCU1A	REMOTE CABINET FIBER INTF	\$1,184.00
RSTS1A	2 SLT ADD-ON TO RDSU	\$144.00
SCA508	LINK150 8-PT M3 MCU ANLG	\$1,617.60
SCD508	LINK150 8-PT M3 MCU UNIV	\$1,617.60
SCD516	LINK150 16-PT M3 MCU UNIV	\$2,203.20
SCN508	LINK150 8-PT M3 MCU NRTL	\$1,892.80
SCN516	LINK150 16-PT M3 MCU NRTL	\$2,571.20
SES-2CH-ASR	2 CHNL ASR SES-UPG-NUNCE	\$1,080.00
SES-D120JCT-LS	D120JCT-LS 12 PORT BOARD	\$5,100.00

SES-D41JCT-LS	D41JCT-LS 4 PORT BOARD	\$2,000.00
SES-FG-FAX	SES-FEATURE-GROUP-FAX	\$398.40
SES-FG-TTS-ETI	ETI ELOQUENCE TTS 2CHANLS	\$1,696.00
SES-FG-UM	UNIFIED-MSGING-FEATUR-GRP	\$1,200.00
SES-GFAX-CP12SC	DIALOGIC-GAMMAFAX-12-CHNL	\$4,760.00
SES-GFAX-CP6SC	DIALOGIC-GAMMAFAX-6-CHANL	\$2,560.00
SES-SPANISH	Optional Spanish system voice prompts for Stratgy ES/iES32/MAS	\$240.00
SES-SS-R46-PACK	SES REL 4.6 SW PACKAGE	\$44.00
SES-UM-10-SEATS	SES UM 10 SEAT UPGRADE	\$279.20
SES-UM-1-SEAT	SINGLE SEAT UM UPGRADE	\$31.20
SES-UM-25-SEATS	VM-25-SEAT-UPGRADE	\$695.20
SES-UM-50-SEATS	UM-50-SEAT-UPGRADE	\$1,359.20
SES-UM-UNLIMIT	SES UM UNLIMITED SEAT UPG	\$4,000.00
SES-UP-PORT-96	MODEL-A/B-UPGRADE-96-PORT	\$1,200.00
SES-UP-TTS-ETI	ETI ELOQUENCE TTS 2CH UPG	\$1,696.00
SFP1G-SX	SFP 1000BASE-SX, 300m	\$96.00
SG-D/160-CABLE	SG-R3-16PORT-CABLE-ONLY	\$136.00
SG-DL-P16	D/160SC-LS-STC-TA-16-PORT	\$6,800.00
SG-IVP8-2UP4	IVP8 2 TO 4 PORT UPGRADE	\$480.00
SG-IVP8-4UP6	INVP8 4 TO 6 PORT UPGRADE	\$560.00
SG-IVP8-6UP8	IVP8 6 TO 8 PORT UPGRADE	\$640.00
SG-IVP8-R2-2UP4	IVP8 R2 2TO4 PORT UPGRADE	\$480.00
SG-IVP8-R2-4UP6	IVP8 R2 4TO6 PORT UPGRADE	\$526.40
SG-IVP8-R2-6UP8	IVP8 R2 6TO8 PORT UPGRADE	\$640.00
SG-SPANISH	SPANISH PROMPTS SG-IVP8	\$240.00
SM0064MB	SMARTMEDIA 64MB PACKAGE	\$21.60
SMC6128L2	Tiger 24+4 10/100Mbps ML2	\$256.00
SMC6128PL2	24+4 10/100Mbps ML2 POE	\$668.00
SMCAMP-1000G	1 WATT PoE Amplifier	\$571.20
SMCAMP-500G	500mW 802.11b/g PoE Amp	\$508.00
SMCAMP-INJ	POWER INJECTOR FOR AMP	\$81.60
SMCANT-CAB10FNN	10' LMR 400 Ant N-Male	\$56.80
SMCANT-CAB25	25" LMR 195 ANTENNA CABLE	\$30.40
SMCANT-CAB25F	25 LMR 400 ANTENNA CABLE	\$78.40
SMCANT-CAB25FNN	25' LMR 400 Ant N-Male	\$85.60
SMCANT-CAB75F	75 LMR 400 ANTENNA CABLE	\$138.40
SMCANT-CEILINGB	CEILING MOUNT KIT	\$888.80
SMCANT-DI105	HG 10.5 DBI ANTENNA	\$216.00
SMCANT-DI145	HG 14.5 DBI ANTENNA	\$266.40
SMCANT-DS	ANTENNA DESKTOP STAND	\$23.20
SMCANT-KIT	ANTENNA-KIT	\$253.60
SMCANT-MA	ANTENNA MOUNTING ARM	\$38.40
SMTG-ACA-16	Strata Meeting 16p 1y	\$3,396.00
SMTG-ACA-24	Strata Meeting 24p 1y	\$4,674.40
SMTG-ACA-8	Stata Meeting 8p 1y	\$1,972.00
SMTG-ACA-8NFR	NFR Strata Meeting 8	\$2,276.80
SMTG-ACA-UP8	Strata Meeting 8p upgrade	\$1,439.20
SMTG-ACS-16	SMTG LUCAS 16A 1Y	\$4,680.00
SMTG-ACS-24	SMTG LUCAS 24A 1Y	\$5,960.00
SMTG-ACS-8	SMTG LUCAS 8A 1Y	\$3,400.00
SMTG-AWCA-8	STR MTG 8p 8w 1y LUCA-2	\$2,919.20
SMTG-AWCS-16	SMTG LUCAS 16A 16W 1Y	\$6,440.00
SMTG-AWCS-24	SMTG LUCAS 24A 24W 1Y	\$8,600.00
SMTG-AWCS-8	SMTG LUCAS 8A 8W 1Y	\$4,280.00
SMTG-RCDR-1	SMTG Conf RCD 1channel	\$112.80
SMTG-RCVY-B	Strata Meeting DVD Rev B	\$26.40
SMTG-W8NFR	STR MTG 8w upgrade NFR	\$680.80
SMTG-WCA-UP8	Strata Meeting 8w upgrade	\$1,159.20
STG-CD-ALLIB-VC	STRATAGY-LIBRARY-CDROM-VC	\$8.00
STG-MA-ESALL-VC	STG-ES-ALL-IN/M-MANUAL-VC	\$40.00

STG-MA-FL/I8-VA	STRATGY-FLASH/IVP8-I&M-VA	\$40.00
STG-QR-ESALL-VB	STRATAGY-ES-ALL-QRG-60-PK	\$8.00
STG-QR-FL/I8-VA	STG-FLASH/IVP8-QRG-21-PCK	\$4.00
STG-UG-ESALL-VC	STATAGY-ESALL-R4.6-UG-VC	\$6.40
STG-UG-FL/I8-VA	STG-FLASH/IVP8-U-GUIDE-VA	\$4.00
SYS-512MB-RAM1	512MB RAM-SYSTEM 1	\$114.40
SYS-512MB-RAM23	512MB Random Access Memory Upgrade	\$114.40
SYS-CDROM-DRIVE	Spare CD/RW Drive	\$56.80
SYS-D4PCIUF	PCI 4 port card for Strategy and Strata ACD applications	\$700.80
SYS-D4PCIUS	D/4PCI 4P BOARD W/ASR	\$731.20
SYS-FAN-SYSTEM3	CHASSIS FAN FOR SYSTEM 3	\$80.80
SYS-FAXMODEM-1	MAS FAXMODEM BOARD 1PORT	\$108.00
SYS-FAXMODEM-4	MAS FAXMODEM BOARD 4PORTS	\$836.00
SYS-FAXMODEM-8	MAS FAXMODEM BOARD 8PORTS	\$1,292.80
SYS-IDE-HD	Spare IDE Hard drive	\$107.20
SYS-NIC	Network Interface card	\$86.40
SYS-RAID5-SYS34	RAID 5 kit for Strategy ES96R2	\$1,991.20
SYS-REMOTE-KIT	Remote maintenance kit for Strategy ES8	\$408.00
SYS-USB-MODEM	ZM 56K USB EXT MODEM	\$65.60
ULT-INN-LBASC	LARGE HOTEL BASIC	\$4,645.60
ULT-INN-LVMS	LARGE VOICE MAIL INT	\$971.20
ULT-INN-MBASC	MEDIUM HOTEL BASIC	\$3,234.40
ULT-INN-MVMS	MEDIUM VOICE MAIL INT	\$514.40
ULT-INN-PMS	OMS INTERFACE	\$343.20
ULT-INN-RBASC	INNSERVICE RESORT BASIC	\$7,240.00
ULT-INN-RVMS	RESORT VOICE MAIL INT	\$1,771.20
ULT-INN-SBASC	SMALL HOTEL BASIC	\$2,891.20
ULT-INN-SVMS	SMALL VOICE MAIL INT	\$343.20
WIP5KEA-QC-VA1	WIRELESS 5000 QUICK CARD	\$5.60
WTB150	NetLink 8020 Wireless Telephone, SRP and Open IP	\$439.20
WTE150	NetLink 8030 Wireless Telephone, SRP and Open IP	\$496.80
WTO100	Handset Hinge Clip	\$13.60
WTO102	Coiled Lanyard w/Clip	\$3.20
WTO150	QuickRelease Clip, Swivel	\$13.60
WTO200	Clothing Clip for NetLink 8030 Wireless Telephone	\$13.60
WTO250	Swivel Clip for NetLink 8030 Wireless Telephone	\$13.60
WTO310	Swivel Carry Case, Black	\$28.80
WTO315	Swivel Carry Case, Yellow	\$28.80
WTO320	Rugged Holster, Black	\$28.80
WTO410	Swivel Carrying Case for NetLink 8030 Wireless Telephone, Black with Keypad Cover	\$28.80
WTO415	Swivel Carrying Case for NetLink 8030 Wireless Telephone, Yellow with Keypad Cover	\$28.80