

## PROGNOSIS Partners With Avaya to Provide Voice Quality Monitoring to Avaya Customers

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Integrated Research - the makers of PROGNOSIS - today announced a global distribution agreement with Avaya Inc to provide PROGNOSIS voice quality monitoring solutions to Avaya customers worldwide, delivering a comprehensive end-to-end solution for deploying and managing IP telephony.

From 4 May 2009, every Avaya Communications Manager customer will receive a free license for PROGNOSIS VoIP Monitor which provides the global Avaya community instant access to the leading monitoring solution for their IP telephony environments.

Integrated Research CEO, Mark Brayan was enthusiastic about the new partnership. "This alliance reinforces the ongoing relationship between Avaya, a global leader in IP telephony, and Integrated Research, whose expertise in performance monitoring continues to ensure the highest level of voice quality for Avaya customers."

"This is an exciting step forward for our organization. Avaya's selection of PROGNOSIS VoIP Monitor for inclusion with every shipment of Avaya Communication Manager proves that we deliver extensive operational insight for managing an Avaya IP telephony service," said Mr Brayan.

Avaya customers and technology resellers requiring more information about PROGNOSIS VoIP Monitor should visit [VoiceQuality.com](http://VoiceQuality.com).

### About PROGNOSIS and Integrated Research

Integrated Research (ASX: IRI) - the people behind PROGNOSIS - is a publicly listed software company who has provided precise performance monitoring solutions for business-critical computing and IP telephony environments since 1988. Customers include the world's largest bank, telecommunications company, stock exchange and computer hardware manufacturer.