



3Com Announces General Availability of NBX IP Telephony Software Release 6.5 NBX Release 6.5 is a free upgrade for Release 6.0 customers

3Com is pleased to announce the release of NBX 6.5.18 software for deployment on the NBX V5000, V3001R, V3000 Analog, V3000 BRI, V3001 Analog, V3001 BRI platforms. This release allows for NBX to use its native NBX Messaging system as a built-in RTP Voicemail system in SIP mode. NBX Release 6.5 is a free upgrade for Release 6.0 customers.

NBX Software Release 6.5.18 Generally Available as of March 27, 2009



Product Overview

3Com® is pleased to announce the general availability of the 3Com NBX release 6.5. The 3Com NBX V5000, V3000A, V3000BRI, V3001A, V3001BRI and V3001R are all full-featured IP telephony solutions designed for small and medium sized businesses moving to a Voice Over Internet Protocol (VoIP) architecture. Its ease of use allows non technical personnel to make individual or system-wide changes with the simple click of a mouse. The system's ability to scale up to 1,500 devices and to support standards-based protocols, including Session Initiation Protocol (SIP), gives organizations the confidence to choose the NBX solution for their current and future telecom needs. Release 6.5 takes the SIP story to a new level by allowing organizations to use the newly implemented native NBX Messaging system that now supports Real-Time Protocol media (RTP) when operating in SIP mode. This alleviates the added expenses of a stand-alone messaging server as was required in previous releases. In addition to this, NBX release 6.5 has support for the 3102C Backlit phone and adds several other new features.

3Com Customers and Authorized partners will be able to download this release for free since there is no upgrade license required for release 6.5.

NOTICE: NBX Systems purchased from 3Com or an authorized distributor that have NBX R6.0 installed are eligible for NBX Release 6.5 system software at no charge. Existing 3Com customers deployed with any NBX software version older than 6.0 who wish to upgrade to NBX Release 6.5 software MUST purchase a license keycode for 6.0 and perform an upgrade to R6.5.

Release Highlights

What's new for NBX version 6.5.18?

- **Integrated RTP voicemail messaging system on all NBX platforms when in SIP mode (except NBX 100)**
 - When NBX is operating in SIP mode, this release will allow for native RTP Voicemail using either G711 or G729 codecs
 - Customers can still choose to use NBX IP Messaging as an external Voicemail/Unified Inbox server with release 6.5
 - All international Voicemail prompts have been converted to G.711 and G.729
 - Language packs in 6.5 release will have G.711, G.729 and ADPCM prompts included
 - Easy to deploy and use by simply enabling SIP in NBX NetSet

- Please note: As in the past some NBX platforms will continue to need a memory upgrade to support running the SIP protocol - please check the product guide for more details.
- **Support for the 3Com 3102C Backlit Business phone (3Com SKU #3C10402C) in NBX Release 6.5**
 - Two line 160x33 pixel backlit display which provides superior viewing clarity
 - Please check books open message for detailed product information and regional availability
- **New Ring Busy Call processing Feature**
 - A configurable option employed to better handle calls that you do not want forwarded to your call coverage or voicemailbox
- **Enhanced Memory Manager Software**
 - Improved usage and management of system memory and real time operating resources

Additional Information

- Updated Brochure: [3Com NBX IP Telephony Communications Solutions](#)
- [NBX R6.5 Update Training](#) - A brief overview slide-deck provided by 3Com University
- NBX R6.5 Downloads: R6.5.18 Software, Documentation (Release Notes & Admin Guide), and other utilities such as country packs are now accessible on [3Com's Product Download](#)