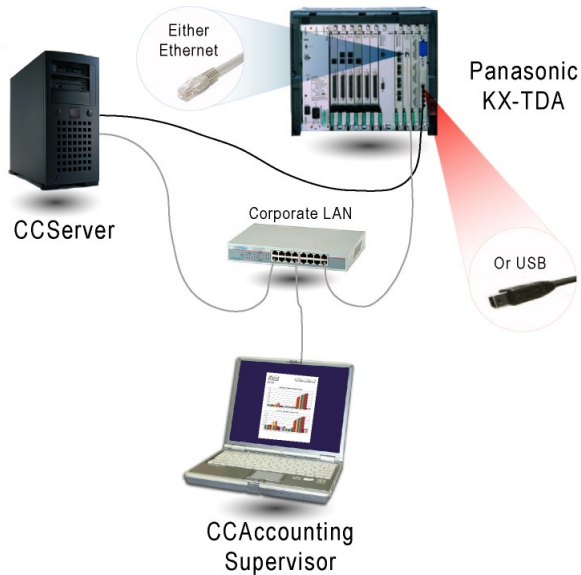


# CCAccounting



- Lowering organization telephony bills by estimating outgoing call costs
- Prevent misuse or abuse thus increase productivity
- Allocate costs between departments
- Reduce the burden for Agent calls
- Improve budget planning

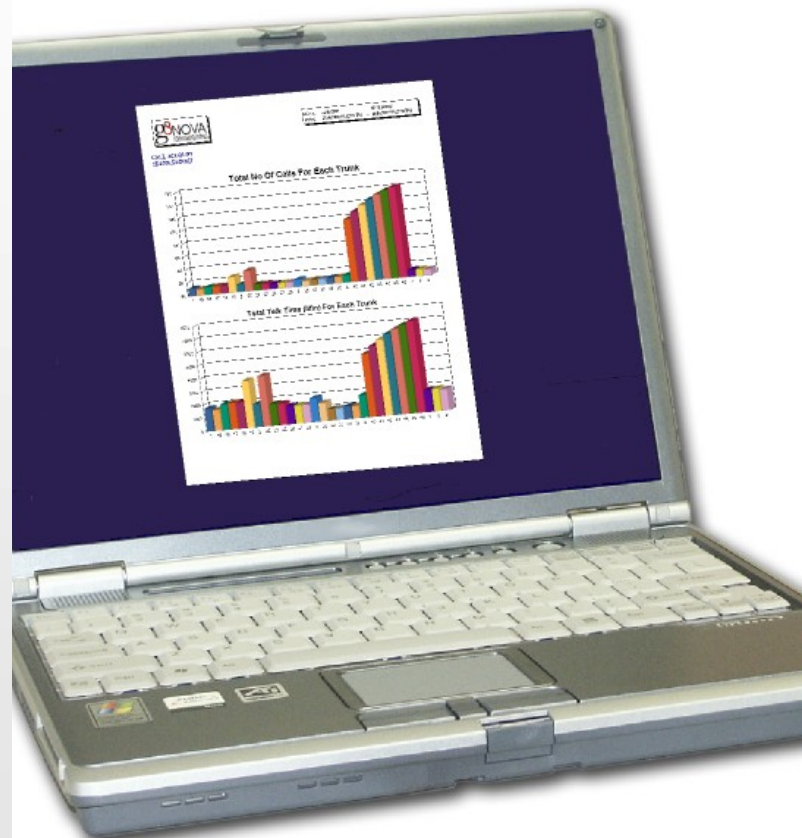
CCAccounting (**Call Center Accounting**) is a call billing tool that provides:

- Call costs reporting
- Call logging
- System and Extension reports

CCAccounting is the ideal tool for small/medium business interested in overall monitoring and reducing call costs.

## Key Features

- Easy call accounting setup: call costs by phone number patterns
- Configure cost per minute or custom flat cost for each phone number pattern
- Call accounting report templates with graphs
- Detailed cost report for each department (group) or extension
- Custom billing reports
- System and Extension reports
- Print, email, and export the reports
- Detailed Call Log




## Target Customers

- Any small/medium business
- Any Manager that is in charge with reducing telephony costs

## System Requirements

CCAccounting consists of software components that are installed on the users hardware described below:

- KX-TDA PBX with Firmware Versions - 2.0080 and up, USB or TCP/IP connection to CCServer Host
- CCServer Host (minimum) - P4 2 GHz, 512 MB RAM, 2 GB free HDD space
- CCSupervisor Host (minimum) – P3 500 MHz, 256 MB RAM, 400 MB free HDD space
- Microsoft Windows 2000 Professional (Service Pack 4 and later), Windows XP Professional (Service Pack 1 or Service Pack 2), Microsoft Win2003 Server (Service Pack 1 and Service Pack 4) Domain Controller and Workgroup



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 Period: 01/07/2007 12:00:00 AM - 31/07/2007 11:59:00 PM

**CALL COST REPORT**

| Extension: 1056 |                      | Agent: A2      | Total talk time: 0:22 | Total cost: \$10.00 |
|-----------------|----------------------|----------------|-----------------------|---------------------|
| DALED NO        | DATE/TIME            | CALL COST (\$) | TALK TIME             |                     |
| 002002          | 7/9/2007 12:38:48PM  | \$0.00         | 0:00                  |                     |
| 002002          | 7/9/2007 12:38:51PM  | \$0.00         | 0:00                  |                     |
| 002002          | 7/9/2007 12:40:41PM  | \$5.00         | 0:09                  |                     |
| 002002          | 7/9/2007 4:02:31PM   | \$5.00         | 0:02                  |                     |
| 002402          | 7/9/2007 7:18:34PM   | \$0.00         | 0:11                  |                     |
| 002001          | 7/10/2007 3:44:41PM  | \$0.00         | 0:00                  |                     |
| 002002          | 7/12/2007 11:20:27AM | \$0.00         | 0:00                  |                     |
| 002001          | 7/12/2007 11:21:34AM | \$0.00         | 0:00                  |                     |
| 002402          | 7/12/2007 12:17:44PM | \$0.00         | 0:00                  |                     |

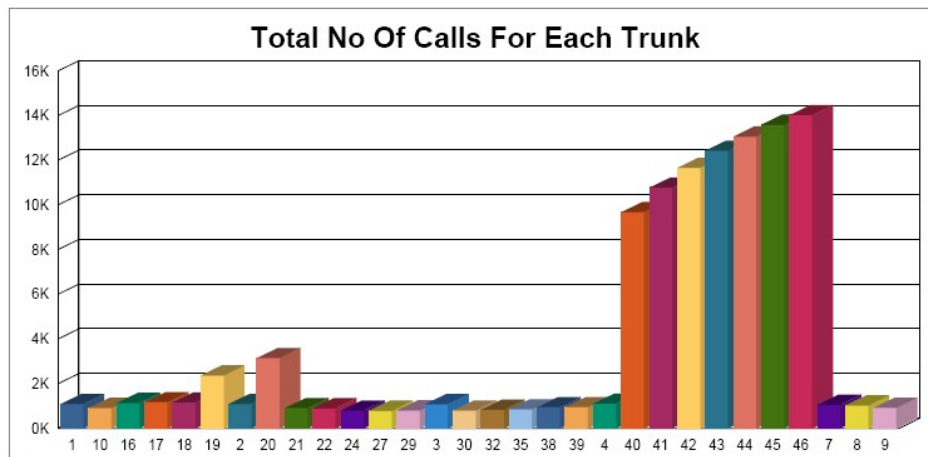
| Extension: 1070 |                     | Agent: C1      | Total talk time: 1:00 | Total cost: \$1.00 |
|-----------------|---------------------|----------------|-----------------------|--------------------|
| DALED NO        | DATE/TIME           | CALL COST (\$) | TALK TIME             |                    |
| 002101          | 7/12/2007 2:10:15PM | \$1.00         | 1:00                  |                    |

| Extension: 1081 |                     | Agent: Extension (1081) | Total talk time: 2:00 | Total cost: \$2.00 |
|-----------------|---------------------|-------------------------|-----------------------|--------------------|
| DALED NO        | DATE/TIME           | CALL COST (\$)          | TALK TIME             |                    |
| 002104          | 7/12/2007 3:48:17PM | \$2.00                  | 2:00                  |                    |

| Extension: 1082 |           | Agent: Extension (1082) | Total talk time: 0:00 | Total cost: \$0.00 |
|-----------------|-----------|-------------------------|-----------------------|--------------------|
| DALED NO        | DATE/TIME | CALL COST (\$)          | TALK TIME             |                    |



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